	1
1	IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF OHIO EASTERN DIVISION
3	IN RE: NATIONAL : MDL No. 2804
4	PRESCRIPTION OPIATE : LITIGATION : Case No. 17-md-2804
5	: APPLIES TO ALL CASES : Judge Dan Aaron Polster
6	: :
7	
8	HIGHLY CONFIDENTIAL
9	SUBJECT TO FURTHER CONFIDENTIALITY REVIEW
10	
11	
12	DECEMBER 13, 2018
13	
14	VIDEOTAPED DEPOSITION OF HBC SERVICE COMPANY'S
15	DESIGNATED 30(B)(6) REPRESENTATIVE,
16	JAMES TSIPAKIS,
17	taken pursuant to notice, was held at Marcus & Shapira,
18	One Oxford Center, 35th Floor, Pittsburgh, Pennsylvania
19	15219, by and before Ann Medis, Registered Professional
20	Reporter and Notary Public in and for the Commonwealth
21	of Pennsylvania, on Thursday, December 13, 2018,
22	commencing at 9:09 a.m.
23	
24	GOLKOW LITIGATION SERVICES
25	877.370.3377 phone   917.591.5672 fax deps@golkow.com

```
2
 1
                     APPEARANCES
      On behalf of Plaintiffs
 2
 3
                LEVIN PAPANTONIO THOMAS MITCHELL
                RAFFERTY PROCTOR, P.A.
                BY: JEFF R. GADDY, ESQUIRE
 4
                316 South Baylen Street, Suite 600
                Pensacola, Florida 32502
 5
                800.277.1193
                jgaddy@levinlaw.com
 6
 7
                WAGSTAFF & CARTMELL, LLP
                BY: TOM ROTTINGHAUS, ESQUIRE
                AND THOMAS SIDLINGER, ESQUIRE
 8
                4740 Grand Avenue, Suite 300
                Kansas City, Missouri 64112
 9
                816.701.1100
10
                trottinghaus@wcllp.com
                tsidlinger@wcllp.com
11
12
      On behalf of Defendant AmerisourceBergen Drug
      Corporation
13
                REED SMITH, LLP
14
                BY: BRIAN T. HIMMEL, ESQUIRE
                Reed Smith Centre
15
                225 Fifth Avenue
                Pittsburgh, Pennsylvania 15222
                412.288.3131
16
                bhimmel@reedsmith.com
17
      On behalf of Defendant Cardinal Health, Inc.
18
                WILLIAMS & CONNOLLY LLP
19
                BY: COLLEEN MCNAMARA, ESQUIRE
20
                725 Twelfth Street, NW
                Washington, DC 20005
                202.434.5013
21
                cmcnamars@wc.com
22
23
24
25
```

```
3
              APPEARANCES (Continued)
 1
      On behalf of Defendants Endo Pharmaceuticals, Endo
 2
      Health Solutions and Par Pharmaceuticals
 3
                (By phone/Livestream)
                ARNOLD & PORTER KAYE SCHOLER LLP
 4
                BY: DAVID KOUBA, ESQUIRE
 5
                601 Massachusetts Avenue, NW
                Washington, DC 20001-37453
                202.942.5743
 6
                david.kouba@arnoldporter.com
 7
      On behalf of Defendant HBC Service Company
 8
 9
                MARCUS & SHAPIRA, LLP
                BY: THOMAS M. BARNES, ESQUIRE
10
                AND JOSHUA A. KOBRIN, ESQUIRE
                AND DANIEL B. MULLEN, ESQUIRE
                     (Video stream and realtime)
11
                One Oxford Centre, 35th Floor
12
                Pittsburgh, Pennsylvania 15219
                412.471.3490
13
                rbarnes@marcus-shapira.com
                kobrin@marcus-shapira.com
14
                mullen@marcus-shapira.com
15
      On behalf of Defendant McKesson Corporation
16
                COVINGTON & BURLING, LLP
                BY: EMILY KVESELIS, ESQUIRE
17
                One CityCenter
                850 Tenth Street, NW
18
                Washington, DC 20001-4956
                202.662.5807
19
                ekveselis@cov.com
2.0
      Also present
21
22
                Chris Ratano, videographer
23
24
25
```

						4
1		* I N D E X *				
2	THOMAS TSIPAKIS			PAGE		
3	EXAMINATION BY MR. GADDY EXAMINATION BY MR. ROTTINGHAUS			297 233		
4		ON BY MR. MR. BARNES	269,			
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8		Document Request Pursuant Rule 30(b)(2) and Rule 34	to			
9		Defendant HBC Service Compa P-HBC-0001 - 0001.10	any			
10	Exhibit 2	Second Notice of Deposition Pursuant to Rule 30(b)(6)		13		
11		Document Request Pursuant Rule 30(b)(2) and Rule 34	to			
12		Defendant HBC Service Compa				
13	T 1 11 1 2	P-HBC-0002 - 0002.14		4.5		
14	Exhibit 3	Liaison Counsel for Plaint	iffs	15		
15		and Defendants regarding to deponent has been designate	_			
16		in First and Second Notice P-HBC-0009 - 0009.2				
17	Exhibit 4	1 1 1		16		
18		to Plaintiffs' (First) Set Combined Discovery Response				
19		P-HBC-0011 - 0011.20		0.5		
20	Exhibit 5	Legislative history leading the Controlled Substance A	_	27		
21	- 1 '1 '. c	MCK 30b6_06 - 001 - 102		2.4		
22	Exhibit 6	21 U.S.C. Section 823 P-GEN-0085 - 0085.6		34		
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4		May 2002 P1.1076 - 1076.27		
5	Exhibit 9	CFR Regulation 1301.74, Security	54	
6		Requirements P1.47 - 1.47.2		
7	Exhibit 10	Press release "Cardinal Health, Incorporated agrees to pay \$34	60	
9		million to settle claims that it failed to report suspicious sales of	F	
10		widely abused controlled substances, 10/2/08		
11		P.1.48.1 - 1.48.2		
12	Exhibit 11	Reuters article "AmerisouceBergen gets DEA distribution halt order,"	64	
13		4/24/07 P-GEN-0091		
14	Exhibit 12	Giant Eagle Inventory Control - Suspicious Order Policy	75	
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17		to controlled substances, re suspicious orders		
18		ABDCMDL00269683 - 00269694		
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21		Cuyahoga County, Summit County, and all of Ohio		
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                                                       PAGE
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 3
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 4
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                  subject: FW: Thrifty White Notes
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                  Email, 11/16/15, from J. Millward
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 8
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10
                  Zakin to G. Chunderlik, et al.,
                  subject: RE: Giant Eagle / Buzzeo
11
                  PDMA: SOM Services Proposal
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      Exhibit 21 Email, 8/16, from J. Cornwell to
13
                  P. Raub, et al., subject: Emailing:
                  Order Item Blocking 5-Dec 13.docx,
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                  SuspiciousReporting.sql
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                   DEA Notice of Proposed Rulemaking
24
                   on the Rescheduling of Hydrocodone
                   Combination Products from Schedule
                   III to Schedule II
25
```

```
7
                     PROCEEDINGS
 1
 2
 3
                THE VIDEOGRAPHER: We are now on the
      record. My name is Chris Ratano. Today's date is
 4
      December 13, 2018, and the time is approximately
      9:09 a.m.
 6
 7
           This video deposition is being held in
      Pittsburgh, PA at Marcus & Shapira, LLP, One
 8
      Oxford Centre, 35th Floor, in the matter of
 9
10
      National Prescription Opioid Litigation, MDL No.
      2804, Case No. 17-md-2804.
11
12
           The deponent today is James Tsipakis. All
13
      counsel will be noted upon the stenographic
      record.
14
15
           The court reporter today, Ann Medis, will
      please swear in the witness.
16
17
                        JAMES TSIPAKIS,
         having been first duly sworn, was examined
18
                   and testified as follows:
19
20
                THE VIDEOGRAPHER: You May proceed.
                MR. GADDY: Can we have all counsel who
21
      is present identify themselves.
22
23
           This is Jeff Gaddy for plaintiffs.
24
                MR. ROTTINGHAUS: Tom Rottinghaus for
      plaintiffs.
25
```

```
8
 1
                MR. SIDLINGER: Along with Thomas
      Sidlinger for plaintiffs.
 2
 3
                MS. KVESELIS: Emily Kveselis from
      Covington for McKesson.
 4
 5
                MS. MCNAMARA: Colleen McNamara,
      Williams & Connolly, for Cardinal Health.
 6
                MR. HIMMEL: Brian Himmel from Reed
 7
      Smith for AmerisourceBergen Drug Corporation.
 8
                MR. KOBRIN: Josh Kobrin with Marcus &
 9
10
      Shapira for HBC Services Company.
                MR. BARNES: Robert Barnes, Marcus &
11
12
      Shapira, HBC Service Company.
13
                          EXAMINATION
      BY MR. GADDY:
14
15
           Q.
                Good morning. State your name, please.
                James Tsipakis.
16
           A.
                And, Mr. Tsipakis, who do you work for?
17
           Q.
                Giant Eagle.
18
           Α.
                And what's your position with Giant
19
           Q.
20
      Eagle?
21
           A.
                Head of pharmacy for Giant Eagle.
22
                Okay. Do you understand that you're
           Q.
23
      here to testify today on behalf of HBC?
                I do.
24
           Α.
           Q. And do you understand that you've been
25
```

```
9
 1
      designated by HBC as a 30(b)(6) witness to testify
      on behalf of the company HBC?
 2
 3
           A.
                I do.
                So you understand the answers that you
 4
           Q.
      give today will not be Jim Tsipakis's answers, but
      they will be HBC's answers?
 6
           A.
                I do.
 7
 8
                Now, you mentioned you're employed by
      Giant Eagle; correct?
 9
10
           Α.
                Yes.
                Explain to me your understanding of the
11
           Q.
12
      relationship between Giant Eagle and HBC.
13
           Α.
                Giant Eagle, as a company, owns HBC.
                So HBC is a division of Giant Eagle?
14
           Ο.
15
                I'm not sure of the legal entities. I
      know Giant Eagle, as a company, owns HBC.
16
                So the -- HBC and Giant Eagle are not
17
           Q.
      competitors.
18
                Giant Eagle owns HBC. It's -- it's one
19
20
      of our company assets.
21
           Ο.
                How long has Giant Eagle owned HBC?
22
                I'm not exactly sure.
           Α.
23
           Q.
                Is HBC still in business?
24
           Α.
                HBC is still operating, yes.
                Does HBC still distribute products to
25
           Q.
```

```
10
      Giant Eagle's pharmacies -- or, excuse me, Giant
 1
      Eagle stores?
 2
 3
           A.
                Yes.
                Does HBC still distribute any narcotics
 4
           Q.
      to Giant Eagle stores?
 5
           Α.
                It does not.
 6
 7
                So not even noncontrolled narcotics?
           Ο.
               Prescription drugs, no.
 8
           A.
                Does it distribute over-the-counter
 9
           Q.
      drugs to Giant Eagle stores?
10
           Α.
                Yes.
11
12
                I'm going to show you what's marked as
13
      HBC 1.
                (HBC-Tsipakis Exhibit 1 was marked.)
14
15
      BY MR. GADDY:
                I'll ask you if you recognize that
16
      document.
17
           This is the first notice of deposition. Have
18
      you seen this before?
19
20
           Α.
                Yes.
                And have you had the opportunity to
21
22
      review this?
23
           A.
                Parts of it, yes.
24
                If you turn to the -- do you see in the
      upper right-hand corner, as you turn the pages,
25
```

```
11
      there's going to be .2, .3, .4, as you go through
 1
      the page numbers.
 2
           Do you see that?
 3
           Α.
                Yes.
 4
                If you turn to .2. And down at the
      bottom of the bottom there's a heading that says
 6
      "Duty to Prepare."
 7
           Do you see that?
 8
           Α.
                Yes.
 9
10
                It says, "The testimony elicited in the
      deposition represents HBC's knowledge, not the
11
12
      individual deponent's knowledge."
13
           Do you see that?
14
           Α.
                Yes.
15
                And that's consistent with your
           Q.
      understanding?
16
           Α.
17
                Yes.
                It goes on down to say that "HBC must
18
      conduct a thorough investigation in response to
19
20
      deposition notice and must prepare a witness to
      testify to all matters known or reasonably
21
22
      available to the organization."
23
           Do you see that?
24
           Α.
                Yes.
                It then says that "If HBC designee is
25
           Ο.
```

```
12
 1
      not knowledgeable about the matters specified in
      the deposition notice, it must, nonetheless,
 2
 3
      prepare such designee to give knowledgeable,
      binding answers."
 4
           Do you see that?
           Α.
                Yes.
 6
                How long have you been with Giant Eagle?
 7
           Ο.
                Since late October 2017.
 8
           Α.
                Do you understand that this deposition
 9
           Q.
10
      notice will cover activity going back to 2006?
           Α.
11
                Yes.
12
                And have you taken steps to prepare to
13
      be able to answer questions about HBC's conduct
      going back to 2006?
14
15
           Α.
                Yes.
                What did you do to prepare?
16
           Ο.
                Met with Giant Eagle's internal and
17
           Α.
      external counsel. Spoke to employees within our
18
      organization. Looked through documents, and did a
19
20
      diligence.
21
           Ο.
                Let me ask you this.
22
           When did you first find out you were going to
23
      be the designee to testify here?
24
           A.
                Roughly, about four weeks ago.
                And in the last four weeks, how much
25
           Ο.
```

```
13
 1
      time would you say you spent preparing for this
      deposition?
 2
 3
           A.
                Forty to 50 hours.
                If you would turn towards, for me,
 4
           Q.
      please to .6.
 6
           Do you see at the top of the page it says,
      "Subject Matters for Testimony"?
 7
           Α.
 8
                Yes.
                And are you prepared to give testimony
 9
           Q.
10
      today on behalf of HBC on the topics listed there
      all the way through N on the next page?
11
12
           Α.
                Yes.
13
                And for each of these topics, are you
      prepared to give testimony going back to 2006?
14
15
           Α.
                Yes.
                I'm going to show you what I'll mark as
16
      Exhibit No. 2 to your deposition here today.
17
                 (HBC-Tsipakis Exhibit 2 was marked.)
18
      BY MR. GADDY:
19
2.0
           Q.
                Tell me if you recognize this document,
      if you had an opportunity to review it before.
21
22
           It is the second 30(b)(6) notice.
23
                I'm sorry. Your question is?
24
           Q.
                Have you seen this before and had the
      opportunity to review it?
25
```

14 Α. Parts of it, yes. 1 And I'll represent to you it has the 2 3 same obligations as far as requiring you to prepare to provide responsive answers for the 4 relevant time period, which is back to 2006. Did you do that for the topics that you're 6 7 going to testify about as it relates to this notice as well? 8 Is there specific areas that you'd like 9 10 to point me to that -- as you did on the previous document? 11 12 Well, sure. If you turn to page 8, 13 Topic 6, 7, and 8, are you prepared to testify on those today? 14 15 Α. Yes. 16 And if you turn to page 9, on Topic 12, are you prepared to testify on that today? 17 Α. 18 Yes. And then on page 10, Topics 17, 18, and 19 20 20, 21, and 22, are you prepared to testify on 21 those today? 22 Α. Yes. 23 And the 40 to 50 hours that you told me 24 you spent preparing earlier, was that -- did that also include the time you spent preparing to 25

```
15
 1
      testify on these topics?
           Α.
                Yes.
 2
 3
                MR. BARNES: Jeff, I'll note for the
      record that he's prepared to testify on these
 4
      topics as may have been amended by the special
      master.
 6
 7
                MR. GADDY: I'm also going to mark, for
      the record, Exhibit No. 3.
 8
                (HBC-Tsipakis Exhibit 3 was marked.)
 9
10
      BY MR. GADDY:
                I don't know if you had the opportunity
11
12
      to see this before.
13
           Is that familiar to you?
14
           Α.
                No.
15
                I won't ask you any questions about it,
           Q.
16
      Mr. Tsipakis.
           You told me a few minutes ago that HBC no
17
      longer distributes any prescription drugs to Giant
18
      Eagle.
19
20
           That's correct?
21
           Α.
                Yes.
                At some period of time, did HBC have a
22
23
      license to distribute Schedules III, IV, and V
24
      controlled substances?
25
           A. Yes.
```

```
16
           Ο.
                What period of time?
 1
                From -- my recollection is from 2009,
 2
 3
      late 2009, through early 2016.
                Are you telling me the time period that
 4
           Q.
      they actually distributed hydrocodone products or
      the period for which they had a license?
 6
           Do you understand the difference?
 7
                Yes, sir.
           Α.
 8
           HBC received a license to distribute earlier
 9
10
      in 2009, but did not begin distributing products
      until late 2009.
11
12
           Then it continued to supply product until it
13
      was shut down -- till that portion was shut down
      in 2016.
14
15
                So the license was obtained by HBC prior
           Q.
      to 2009; correct?
                My understanding is the license for HBC
17
      was obtained in early 2009.
18
                Let me see if I can refresh your
19
20
      recollection.
21
           I'm going to show you what's been marked as
      Exhibit 4 to your deposition.
22
23
                (HBC-Tsipakis Exhibit 4 was marked.)
24
      BY MR. GADDY:
                This is HBC's responses to the first set
25
           Ο.
```

```
17
 1
      of combined discovery responses.
           Have you seen this document before?
 2
 3
           Α.
                Sure.
                And this is HBC 11 for our internal
 4
      reference number.
                It looks somewhat familiar, yes.
 6
 7
                Did you have any -- provide any
      assistance in preparing the responses to these?
 8
                May I glance through them to --
 9
           Α.
10
           Ο.
                Of course.
                Looking through this, I don't recognize
11
12
      any specific areas that I would have -- at least
13
      from the surface, the quick read that I did, I
      don't see specific areas that I would have added
14
15
      to this.
                Do you know whether or not you helped
16
      gather any documents that would have been
17
      responsive to either this or any of the other
18
      discovery requests in the case?
19
2.0
           Have you ever helped the attorneys gather
      documents or collect documents?
21
22
                Can you help me? Can you repeat the
23
      question?
24
                Sure. So in this litigation, HBC has
      produced documents to us.
25
```

Have you ever assisted with that in any way?

A. I assisted in the form of allowing and making sure that employees and folks that would have information were available for whatever was needed to gather the information for this case.

2.0

- Q. So you -- would it be fair to say you acted as the liaison to different employees as opposed to you personally gathering documents?
- A. I assisted -- being newer to the company, there wasn't a lot of documents and information that I had.

So certainly it was folks related to, within the organization, that had different knowledge needed. And, as I said, we made sure that people were available, information that was needed was made available to -- to our attorneys and certainly the folks helping prepare for the case.

Q. If you would, turn to page 8 of that.

And I was asking you earlier about the dates that HBC had a license to distribute controlled substances.

Do you recall that?

- A. Yes.
- Q. And you agree that to have a license to distribute controlled substances, you have to be

```
19
 1
      registered with the DEA?
           Α.
 2
                Yes.
 3
           Ο.
                If you look there in the middle of the
      page it says that -- the question that's being
 4
      asked there is, "Please produce each of your
      suspicious order monitoring system policies and
 6
 7
      procedures since January 1, 2006."
 8
           Do you see that?
                Yes.
 9
           Α.
10
                And I'll represent to you that this
      first paragraph here is a series of -- series of
11
      objections.
12
13
           I'm going to take you about halfway down the
      paragraph. On the right side of the page there's
14
15
      a sentence that starts, "HBC also..."
           A. "HBC also..."
16
17
           Q.
                Are you with me?
           Α.
                Yes.
18
                It says, "HBC also objects to the time
19
20
      period of since January 1, 2006 as overly broad,
      unduly burdensome, not proportional, not
21
22
      relevant."
23
           And it goes on to say, "HBC, which did not
24
      provide services as a licensed distributor of
      controlled substances until 2007."
25
```

```
20
           Do you see that?
 1
           Α.
                I do.
 2
 3
                Does that refresh your recollection that
      HBC was -- actually was licensed by the DEA as a
 4
      registrant back in 2007?
           And then if you continue to read, it says,
 6
      "They did not distribute any Schedule III opioids
 7
      until November of 2009."
 8
           A.
               I do see that.
10
           Q. Do you know which month in 2007 HBC
      became licensed by the DEA?
11
12
           A.
                I do not.
13
                MR. BARNES: Jeff, if it makes things
      easier, that answer is going to be amended to
14
      2009, because we have since learned that it was
15
      2009.
16
                MR. GADDY: Okay. When did you find
17
      that out?
18
                MR. BARNES: During his prep.
19
20
                MR. GADDY: And you're telling me now in
21
      the middle of the deposition?
22
                MR. BARNES: Well, I'm telling you --
23
      I'm obviously telling you now.
24
                MR. GADDY: I mean, how long have you
      known that?
25
```

```
21
                MR. BARNES: Probably about 48 hours.
 1
 2
                MR. GADDY: I got an email from Josh
      last night and had a call with Josh two days ago.
 3
           It's fairly significant, don't you think?
 4
                MR. KOBRIN: They never represented that
      they distributed before 2009, so that probably
 6
 7
      never came up and I never thought it was going to
 8
      be pertinent to this deposition.
           It doesn't change any of our distribution
 9
10
      activities.
                MR. GADDY: Is there anything else you
11
12
      all are going to be amending, before we keep
13
      going, about any of these responses?
                MR. BARNES: Not that I can think of
14
15
      right now. If something comes to mind, I'll let
      you know.
16
                MR. GADDY: Okay. About 30 minutes ago
17
      Josh gave me a new suspicious order that was
18
      reported in 2013.
19
2.0
           Are there any more suspicious orders?
                MR. BARNES: Yeah. That was for a
21
22
      Control III, which is irrelevant to the case.
23
      thought we would give it to you anyway since you
24
      wanted -- you seem to be interested in suspicious
      orders.
25
```

```
22
           Are you complaining that you're getting a
 1
      suspicious order or don't you want the IIIs at
 2
 3
      all?
                MR. GADDY: I'm complaining that I'm
 4
      getting it the morning of the deposition when
 5
      discovery has been going on for five or six
 6
      months.
 7
           I'm asking if there's any more, that you're
 8
      aware of, that haven't been given.
 9
10
                MR. BARNES: If we find any more
      irrelevant documents, we'll get them to you as
11
12
      fast as we can.
13
                MR. KOBRIN: Just for the record, I
      emailed you last night. I told you that we
14
15
      discovered it and I would have copies for you this
      morning. And we gave you those copies.
16
                MR. GADDY: I'm just asking if there's
17
      anything else.
18
                MR. KOBRIN: Not to our knowledge at
19
20
      this time.
      BY MR. GADDY:
21
22
                Mr. Tsipakis, what's your understanding
23
      of the time period in which HBC did, in fact,
      distribute Schedules III, IV, and V controlled
24
      substances?
25
```

23 From late 2009 to early 2016. Α. 1 And to what businesses or entities did 2 Q. HBC distribute controlled substances? 3 To our own stores, Giant Eagle 4 pharmacies. 5 Q. Did HBC distribute to any other 6 7 businesses, pharmacies, hospitals, physicians, other than Giant Eagle stores? 8 Α. 9 No. 10 During the time period that HBC distributed Schedule III controlled substances, 11 12 would it be accurate to say that opioids, and, 13 more specifically, hydrocodone combination products was one of the drugs that HBC 14 distributed? 15 HBC only distributed hydrocodone 16 products as a Schedule III. Once it was 17 reclassed, they no longer distributed those 18 products. 19 2.0 Q. So the answer is, yes, from 2009 until 200- -- or, excuse me, until hydrocodone was 21 22 reclassified, HBC did distribute hydrocodone 23 combination products? 24 From -- potentially from '09 through the reclass, yes. 25

```
24
                Were there any Schedule III drugs that
 1
      HBC refused to distribute?
 2
 3
                MR. BARNES: Objection. Relevance.
      Discovery master has held Schedule IIIs to be
 4
      irrelevant.
                MR. GADDY: You made your objection.
 6
 7
      You made your objection, Bob.
 8
           The witness can answer the question.
                THE WITNESS: Can you repeat the
 9
10
      question, please?
      BY MR. GADDY:
11
12
                Sure. Are there any Schedule III drugs
      that HBC refused to distribute?
13
                MR. BARNES: Objection.
14
                THE WITNESS: When you say "refused," I
15
      don't understand.
16
      BY MR. GADDY:
17
                Sure. Were there any Schedule III drugs
18
      that HBC decided these drugs are addictive,
19
20
      they're subject to abuse, we're not going to
      distribute those drugs?
21
22
                MR. BARNES: Same objection.
23
                THE WITNESS: The product mix was based
24
      on many factors. There was no -- there was no --
      there was no block on products, as any business
25
```

```
25
 1
      decides what products to carry in the warehouse or
 2
      not.
 3
           So I guess I'm still not understanding your
      question specifically.
 4
      BY MR. GADDY:
                Okay. I think it's fairly simple.
 6
 7
           I'm asking whether or not HBC made a decision
      to not distribute any particular drug that they
 8
      were licensed and had the ability to distribute.
 9
10
           Α.
                Okay. I understand now.
11
           No.
12
                Can you give me some examples of the
13
      types of hydrocodone combination products that HBC
      would have distributed?
14
15
                Hydrocodone-containing products.
      Generic Vicodin products. Certainly cough syrups
      that had hydrocodone in it. Different
17
      formulations and different generic names,
18
      et cetera. Those types of products.
19
2.0
           Q.
                And Vicodin is a product that's a
      combination of hydrocodone and acetaminophen?
21
           Α.
                Correct.
22
23
           Q.
                Also Lortab, the same type of product?
24
           Α.
                Yes.
                Norco I think is the type of product?
25
           Q.
```

Case: 1:17-md-02804-DAP Doc #: 1985-4 Filed: 07/24/19 26 of 313. PageID #: 255394 26 Α. Yes. 1 And those are all types of drugs that 2 Q. HBC would have distributed from 2009 until 2014 3 when the schedules changed. 4 Α. Yes. Now, do you have an understanding of 6 Q. HBC's responsibilities under the Controlled 7 Substance Act? 8 Α. 9 I do, yes. 10 Is that something that you have in the normal course of your job duties or is that 11 12 something that you had to prepare for today? 13 Α. Specifically to HBC, it's as a registrant, so it has a duty to uphold all of the 14 15 laws that it's governed by, yes. My question was a little bit different. 16 Ο. Did you have an understanding of those laws 17 and regulations in the course of your own position 18 with Giant Eagle or is that something that you had 19 20 to prepare for today? 21 And let me kind of explain what I'm asking. 22 You would agree that there's different rules 23 and regulations for pharmacies than there are for

distributors; correct?

Α. Yes.

24

25

```
27
                And your position with Giant Eagle,
 1
      would it be fair to say, more relates to the
 2
 3
      pharmacy side?
                My current position?
 4
           Ο.
                Yes.
                I'm responsible for the total pharmacy
 6
 7
      operations.
                Does that include the distribution of
 8
      Schedule II, III narcotics?
 9
10
                I don't directly oversee the warehouse.
      But certainly I have -- I'm a stakeholder within
11
12
      the total company.
13
           As an officer of the company, it -- I have an
      obligation for all portions of the company,
14
15
      including distribution, although I don't
      day-to-day oversee that.
16
                So did you have to prepare to be able to
17
      testify today about HBC's responsibilities under
18
19
      the Controlled Substance Act as it relates to its
2.0
      role as a distributor?
21
           Α.
                Yes.
22
                I'm going to show you PGent 40, which
23
      I'm going to mark as Exhibit No. 5.
24
                (HBC-Tsipakis Exhibit 5 was marked.)
25
```

```
28
 1
      BY MR. GADDY:
                And I'll represent to you this is the
 2
      legislative history leading up to the -- what's
 3
      commonly referred to as the Controlled Substance
 4
      Act.
           Do you know if you've ever seen this document
 6
      before?
 7
               Vaquely familiar.
 8
           Α.
                Is HBC familiar and have an
 9
           Q.
10
      understanding of the Controlled Substance Act?
           Α.
                Yes.
11
12
                If you turn to -- the numbering system
      is a little bit different on this one. You'll
13
      have a dash. And I'm on page -002, the second
14
15
      page of the document.
           Are you with me?
16
           A.
                Yes, sir.
17
                If you go down about two-thirds,
18
      three-fourths of the way down the page, there's a
19
20
      section that says "Principal Purpose of this
      Bill."
21
22
           Do you see that?
23
                I'm sorry. Where? The second page?
24
                Let me actually -- let me start at the
      very top first.
25
```

29 1 Α. Okay. At the very top of the page, see it's 2 Q. got the HR, it's got the bill number, and then 3 below that it shows the session of Congress 1970? 4 Α. Yes. Ο. Do you see that? 6 7 Does HBC understand that there's a Controlled Substance Act which has been in effect since 1970? 8 Α. Yes. 9 10 Ο. Now, if you go down about three-fourths of the way down the page, we get to a section, the 11 12 title is "Principal Purpose" of the bill. 13 Α. I see that. And do you see there, it says, "This 14 15 legislation is designed to deal in a comprehensive fashion with the growing menace of drug abuse in 16 the United States through providing authority for 17 increased efforts in drug abuse prevention and 18 rehabilitation of users, through providing more 19 2.0 effective means for law enforcement aspects of 21 drug abuse prevention and control, and by 22 providing for an overall balanced scheme of 23 criminal penalties for offenses involving drugs." 24 Do you see that? 25 Α. Yes.

```
30
 1
           Ο.
                Is that consistent with HBC's
      understanding of the purposes of the Controlled
 2
      Substance Act?
 3
           Α.
                Yes.
 4
                If you would turn for me, please, to
      -005.
 6
 7
           And there -- at the top of the page you see
      Title 2, Control and Enforcement?
 8
           Do you see that?
 9
10
           Α.
                Yes.
                It says, "This bill provides for control
11
           Q.
12
      by the Justice Department of problems related to
13
      drug abuse through registration of manufacturers,
      wholesalers, retailers, and all others in the
14
15
      legitimate distribution chain."
           Do you see that?
16
           Α.
                Yes.
17
                And for our purposes here today, you
18
      agree that HBC would be a wholesaler?
19
2.0
           Α.
                Yes.
                It goes on to say, "And it makes
21
22
      transactions outside the legitimate distribution
23
      chain illegal."
2.4
           Do you see that?
25
           Α.
                Yes.
```

31 Ο. What does that mean to HBC? 1 2 MR. BARNES: I'm going to object to the 3 extent you're asking him to interpret the Controlled Substances Act. 4 He's not a lawyer. And it's outside the scope of the special master's ruling. 6 7 THE WITNESS: These aren't my words. But certainly, from reading it, it would tell me 8 closed system, and certainly setting up the 9 10 framework of the interaction between the government and manufacturers, wholesalers, 11 12 retailers. 13 BY MR. GADDY: Is HBC familiar with the concept of a 14 15 closed system of distribution? 16 Α. Yes. 17 Q. What does that mean? A closed system that has adequate 18 controls to prevent diversion and theft, and 19 20 making sure drugs are only -- prescription drugs are -- are in that closed system, and not -- and 21 22 not ever outside of the system. 23 Q. And why is that important? 24 Α. To prevent diversion and theft. Why is it important to prevent diversion 25 Ο.

```
32
 1
      and theft?
                I think it's obvious. To make sure
 2
 3
      medications and the drugs are going to the
      intended users, intended...
 4
                Turn to page -008 for me, please.
           The second full paragraph starts, "The bill
 6
 7
      is designed..."
 8
           Do you see that?
           Α.
                Yes.
 9
10
                It says, "The bill is designed to
      improve the administration and regulation of
11
12
      manufacturing, distribution, and dispensing of
13
      controlled substances by providing for a closed
      system of drug distribution for legitimate
14
15
      handlers of such drugs."
           Do you see that?
16
           Α.
17
                Yes.
                It says, "Such a closed system should
18
      significantly reduce the widespread diversion of
19
20
      these drugs out of legitimate channels into the
      illicit market."
21
22
           Is that consistent with your understanding of
      the purpose of the Controlled Substance Act?
23
24
                MR. BARNES: Same objection. Asking him
      to interpret the Controlled Substances Act.
25
```

```
33
 1
      You're asking for a legal interpretation.
                MR. GADDY: Bob, all you got to do is
 2
 3
      object. I don't need to hear his objections --
      your objections coming from him.
 4
                MR. BARNES: Well, you may not need to
      hear it, but whoever is going to rule on it is
 6
 7
      going to hear it.
 8
                MR. GADDY: You preserve your record by
 9
      objecting.
10
                MR. BARNES: Yeah. And I'm going to put
      the full record.
11
12
           You're asking him to interpret the Controlled
13
      Substances Act, which the special master has said
      it's outside the purview of what you should be
14
15
      asking.
                THE WITNESS: Could you repeat your
16
      question, please?
17
      BY MR. GADDY:
18
                Sure. It says, "Such a closed system
19
20
      should significantly reduce the widespread
21
      diversion of these drugs out of legitimate
22
      channels into the illicit market."
23
           Do you see that?
24
           A.
               Yes.
           O. Is that consistent with HBC's
25
```

```
34
      understanding of the purpose of the Controlled
 1
      Substances Act?
 2
 3
                MR. BARNES: Same objection.
           Go ahead and answer.
 4
                THE WITNESS: As I read it here, it's to
      keep drug distribution safe and secure and prevent
 6
      diversion and theft in a closed system.
 7
      BY MR. GADDY:
 8
                My question is a little bit different.
 9
           Q.
10
           Is that HBC's understanding?
                For what I just said, yes. That's our
11
12
      understanding, to have prescription drugs go to
13
      legitimate -- where they need to go.
                I'm going to show you what I'm going to
14
15
      mark as Exhibit No. 6.
                (HBC-Tsipakis Exhibit 6 was marked.)
16
                MR. GADDY: This is -- P-GEN-85 is our
17
      internal number.
18
      BY MR. GADDY:
19
2.0
           Q.
                This is 21 USC Section 823.
21
           Are you familiar with this code?
                It's vaguely familiar.
22
           A.
23
                And you testified earlier that in order
24
      to distribute any controlled substances, HBC had
      to be registered by the DEA; correct?
25
```

```
35
 1
           Α.
                Correct.
                And you can start at the first page
 2
           Q.
 3
      there. Two-thirds down the page on the left side,
      we have the registration requirement; correct?
 4
                The 823 heading?
           Α.
           Q.
                Correct.
 6
 7
           Α.
                Correct.
                And then it goes on. And the first one
 8
           Q.
      that it talks about is manufacturers of controlled
 9
10
      substances. And they have to register, too;
      correct?
11
12
           Α.
                Yes.
13
                If you turn the page for me, please, and
      go to subsection (e).
14
15
           Α.
                Yes.
                There you see the distributors of
16
      Schedule III, IV, and V controlled substances also
17
      have to register with the DEA; is that correct?
18
           Α.
19
                Correct.
                It says, "The attorney general shall
20
      register an applicant to distribute controlled
21
22
      substances in Schedules III, IV, or V unless he
23
      determines that the issuance of such registration
24
      is inconsistent with the public interest."
           Do you see that?
25
```

```
36
           Α.
                Yes.
 1
                And then they list the factors to
 2
      determine.
 3
           And the first factor is "The maintenance of
 4
      effective controls against diversion of particular
      controlled substances into other than legitimate
 6
      medical, scientific, and industrial channels."
 7
           Do you see that?
 8
           Α.
                Yes.
 9
10
                You agree that HBC was required to
      maintain effective controls against diversion of
11
      controlled substances even if they were only
12
13
      distributing III, IV, or V substances?
                MR. BARNES: Objection.
14
15
      BY MR. GADDY:
                Correct?
16
           Ο.
                MR. BARNES: Same objection as prior.
17
                THE WITNESS: Yes.
18
      BY MR. GADDY:
19
2.0
           Q.
                HBC didn't think that they weren't
      required to have controls against diversion in
21
      place because they were only distributing IIIs,
22
23
      IVs, and Vs, did they?
24
           Α.
                No.
                Explain for me, please, from a wholesale
25
           Q.
```

```
37
 1
      distributor perspective as far as infrastructure,
      security, logistics, are there different
 2
 3
      requirements if you're distributing III, IV, and V
      scheduled drugs versus Schedule II?
 4
                The requirements are commensurate on the
      drugs that you're distributing.
 6
 7
           In our case, we're distributing to our own
      stores in a closed system. So the controls -- I
 8
      guess the controls -- I mean, the obligations
 9
10
      are the obligations we follow.
           So can you specifically word your question?
11
12
           Q.
                Sure. Maybe that was confusing.
13
           I'm asking if logistically, from an
      infrastructure, as far as security requirements or
14
      vault requirements as it relates to the DEA, are
15
      the requirements different for a distributor who
16
      is distributing Schedule II drugs versus a
17
      distributor who is distributing III, IVs, and V.
18
                Thank you for the clarification. I
19
20
      understand the question.
21
           Yes, there is. Schedule IIs versus III
      through V, there is a difference.
22
23
                Can you generally describe those
24
      differences for me?
                The differences, typically, the
25
           Α.
```

```
38
 1
      Schedule IIs are in a vault or a more -- the
      security requirements are different. There's
 2
 3
      tighter controls and tighter requirements needed
      for Schedule II drugs.
 4
               You mentioned a vault. Are there any
      others that you're aware of?
 6
 7
                Certainly, there's a whole host of them,
           Α.
      yes. But HBC never distributed Schedule II drugs.
 8
                You mentioned the vault. Are there any
 9
           Q.
10
      other additional requirements or controls that are
      in place for Schedule IIs as opposed to
11
      Schedule IIIs?
12
13
                MR. BARNES: You mean generally or at
14
      HBC?
15
                MR. GADDY: Generally in the
16
      regulations.
17
                THE WITNESS: Yes.
      BY MR. GADDY:
18
           Q. Do you know any of them?
19
20
           Are you able to tell us any other than the
      vault?
21
                I didn't prepare for those.
22
           A.
23
           Q.
                So no?
24
           Α.
                No.
               Now, even though HBC did not distribute
25
           Q.
```

```
39
 1
      Schedule II drugs to Giant Eagle stores, Giant
      Eagle pharmacies have dispensed Schedule II drugs
 2
 3
      going back to 2006; correct?
           Α.
                Dispensed, yes; correct.
 4
                And they would receive their Schedule II
      drugs from wholesalers other than HBC?
 6
 7
           Α.
                Yes.
 8
                They received Schedule II drugs from
      McKesson?
 9
10
           Α.
                Yes.
           Ο.
                From Anda?
11
12
           A.
                Yes.
13
           Q.
                Are there any other distributors that
      supplied Giant Eagle pharmacies with Schedule II
14
15
      drugs going back to 2006 that you're aware of?
           Α.
16
                No.
                You mentioned just a moment ago that HBC
17
      was only distributing to Giant Eagle stores. I
18
19
      think you said only to their own stores.
2.0
           Is that how you said it?
21
           Α.
                Correct.
22
                So from your perspective, HBC and Giant
23
      Eagle are the same -- are one in the same?
24
                MR. BARNES: You mean legally?
           If you're asking for a legal statement for
25
```

```
40
 1
      what the entity structures are, he hasn't been
      produced to respond to that.
 2
      BY MR. GADDY:
 3
           Q. You can answer the question.
 4
                Giant Eagle owns HBC. HBC is part of
      Giant Eagle, so...
 6
 7
                Even though HBC is only shipping to the
           Ο.
      store that owns it, to Giant Eagle, you agree
 8
      they're still required to follow the federal law,
 9
10
      federal regulations as it relates to the
      Controlled Substance Act?
11
12
           A. Of course, yes.
13
                I want to go back to No. 5, which was
      the Controlled Substance Act.
14
15
           Flip for me, please, to page 034. Do you see
      there, under Section 2, where it says, "The
16
      illegal importation, manufacture, distribution,
17
      and possession, and improper use of controlled
18
      substances have a substantial detrimental effect
19
20
      on the public's health and general welfare."
21
           Do you see that?
           Α.
22
                Yes.
23
           Q.
                Does HBC agree with that?
24
                MR. BARNES: Objection. Same objection.
      Asking for a legal interpretation.
25
```

```
41
                THE WITNESS: As I read it, illegal
 1
      importation, stressing illegal, yes, I would
 2
 3
      agree.
      BY MR. GADDY:
 4
                Well, let me ask you: Forgetting that
      this language is in the Controlled Substance Act,
 6
 7
      does HBC agree with the statement that the illegal
      distribution, possession, and improper use of
 8
      controlled substances has a substantial
 9
10
      detrimental effect on the public's health and
      welfare?
11
12
                MR. BARNES: Same objection. Beyond the
13
      scope of Special Master Cohen's ruling.
14
                THE WITNESS: Yes.
15
      BY MR. GADDY:
                Does HBC agree that as a distributor, as
16
      one of the links in the closed system of
17
      distribution, that HBC plays a critical role in
18
      preventing the diversion of controlled substances?
19
2.0
                MR. BARNES: Same objection.
                THE WITNESS: We have an obligation to
21
22
      make sure diversion doesn't happen, sure.
23
      BY MR. GADDY:
24
                Sure. But you agree that HBC plays a
      critical role in that process.
25
```

- A. We have an obligation and a role to make sure the controlled substances that we distribute stay in the closed system and get to the intended recipient, yes.
- Q. And that they not get to people who were not the intended recipients; correct?
  - A. Yes.

- Q. Do you agree that it was no secret that drugs, opioids such as hydrocodone combination products, have a great potential for abuse?
- A. All drugs, if they're not used appropriately, can have a detrimental effect.

  But, certainly, hydrocodone products, if they're abused, can have detrimental effects, sure.
- Q. HBC had an understanding that hydrocodone products were addictive before they started distributing those drugs back in 2009; correct?
- A. As the -- HBC understands there's different classes of drugs, Schedule II being the most addictive other than Schedule I, and then the further down the schedule, less addictive.
- But, yes. Generally, yes.
  - Q. So HBC had an understanding that hydrocodone combination products, like the ones we

```
43
      talked about earlier, whether it's Vicodin or
 1
      Lortabs, or anything that hydrocodone is combined
 2
      with, HBC had an understanding, even before they
 3
      began to distribute those drugs, that those drugs
 4
      were addictive and subject to abuse.
                If they're misused, yes.
 6
 7
                And you would agree that HBC has always
           Ο.
      had that knowledge and understanding?
 8
                MR. BARNES: Objection.
 9
10
           You, yourself, said this goes back to 2006,
      and they didn't begin distributing until 2009.
11
      BY MR. GADDY:
12
13
           Q. Go ahead.
                I think it's public knowledge,
14
15
      certainly. HBC -- it's public knowledge certainly
      that they can be addictive, sure.
16
                And that has been even before HBC
17
           Q.
      started distributing these drugs?
18
           Α.
                Sure.
19
2.0
           Q.
                I'm done with that one.
21
           I'm going to show you page N86, which I'm
22
      going to mark as No. 7, I believe.
                (HBC-Tsipakis Exhibit 7 was marked.)
23
24
      BY MR. GADDY:
                Do you recognize this type of document?
25
           0.
```

44 Α. It's vaquely familiar. 1 Up in the upper left-hand corner, do you 2 Q. see the seal, DEA seal? 3 Α. Yes. 4 And you consider the DEA to be a trustworthy source for information about 6 controlled substances? 7 A. Sure, yes. 8 And you recognize this to be a drug fact 9 10 sheet for the drug hydrocodone? Α. Yes. 11 12 And you would agree the DEA is a 13 trustworthy source about which drugs are diverted or abused more than other drugs? 14 15 Α. Sure, yes. You see at the bottom of the page it 16 says this is from the Drug Enforcement 17 Administration and then has the DEA website there 18 at the bottom of the page. Do you see that? 19 2.0 Α. Yes. 21 Let's go to the very top part, the 22 overview. Do you see where it says, "Hydrocodone 23 is the most frequently prescribed opioid in the 2.4 United States and is associated with more drug abuse and diversion than any other licit or 25

```
45
 1
      illicit opioid."
 2
           Do you see that?
 3
           Α.
                Yes.
           Q. And was that HBC's understanding as
 4
      well?
                MR. BARNES: Can we get a timeframe for
 6
 7
      both this document and your question?
 8
                MR. GADDY: Sure. We'll get there.
                THE WITNESS: So your question was
 9
10
      whether HBC knew the fact that it's the most
      frequently prescribed opioid and whether it's the
11
      one that's mostly abused?
12
13
      BY MR. GADDY:
14
           Ο.
                Correct.
15
                The exact fact of which ranks one or
      two, et cetera, HBC understood that it's certainly
      a drug that has had abuse certainly and it's high
17
      on that list. Exactly whether it's number one,
18
      number two, I can't answer whether we had that
19
20
      position or not.
               Let's address the bottom of this. If
21
      you go to the second page -- I don't think the
22
23
      document has a date on it, but if you go to the
24
      second page, do you see there's the heading Legal
      Status in the United States?
25
```

```
46
 1
           Α.
                Yes.
                You see in the first line it says,
 2
           Q.
      "Hydrocodone is a Schedule II narcotic that is
 3
      marketed in a multi-ingredient Schedule III
 4
      product."
 6
           Do you see that?
 7
           Α.
                Yes.
                So that tells us that this document
 8
           Q.
      certainly predates the scheduling change; correct?
 9
                Well, if it says hydrocodone is a
10
      Schedule II, that would mean that this would be
11
12
      post-October 2014; right?
13
                Well, pure hydrocodone has always been
      Schedule II; right? It's the hydrocodone
14
15
      combination products that was III. Do you agree
      with that?
16
           Α.
17
                Yes.
                Does HBC have that understanding, that
18
      pure hydrocodone has always been a Schedule II
19
2.0
      narcotic?
21
           Α.
                Yes.
22
                Where it says that multi-ingredient
23
      products such as hydrocodone and acetaminophen
24
      would be a Schedule III product; correct?
25
           Α.
                Yes.
```

47 So from this sentence, we know that this 1 document predates the scheduling change; correct? 2 3 Α. Yes. Thank you. Let's go back to the first page. Again, 4 Q. that first sentence says, "Hydrocodone is the most frequently prescribed opioid in the United States 6 and is associated with more drug abuse and 7 diversion than any other licit or illicit opioid." 8 Do you see that? 9 10 Α. I do. HBC from '09 to 2014 distributed 11 Ο. 12 hydrocodone combination products; correct? 13 Α. Yes. And did HBC have an understanding that 14 15 hydrocodone was associated with more drug abuse and diversion than any other opioid? 16 MR. BARNES: Is the question what HBC 17 distributed, hydrocodone combination products, or 18 are you talking about hydrocodone as a Schedule 19 2.0 II? MR. GADDY: I think my question was 21 22 clear. 23 THE WITNESS: Just to make sure I have 24 it right, hydrocodone-containing products, so Schedule III; correct? 25

```
48
 1
      BY MR. GADDY:
           Q.
 2
                Yes.
 3
           A.
                So generally, yes.
           Q.
                HBC had that understanding?
 4
           A.
                Yes.
 6
                If you keep going down in that first
      paragraph, it says, "Its analgesic potency is
 7
      similar to morphine."
 8
           Did HBC have that understanding?
 9
10
                Where it says "looks like"? I'm sorry.
      Where are you at?
11
12
                I skipped a sentence. You can look up
13
      on the screen, too. He's got it highlighted for
14
      you.
15
           Α.
                Oh, thank you.
                I told you that before we started.
16
           Ο.
                Thank you. Yes, I see that.
17
           Α.
                And you actually have one here in front
18
           Q.
      of you, too.
19
                I'm sorry. Thank you.
2.0
           Α.
21
           Ο.
                That even might be more helpful.
22
                That's much helpful. Thank you.
           Α.
23
                And HBC always had that understanding
24
      that the properties of hydrocodone is similar to
      morphine; correct?
25
```

```
49
                It's not exactly morphine, but it's
 1
      similar, yes.
 2
 3
           Ο.
                I'm going to skip another sentence.
      Then it says, "There are numerous brand and
 4
      generic hydrocodone products marketed in the
 6
      United States. All are combination products.
 7
      most frequently prescribed combination product is
      hydrocodone and acetaminophen, " it says, "for
 8
      example, Vicodin, Lorcet and Lortab."
 9
10
           And those are some of the ones we talked
      about earlier that HBC distributed; correct?
11
12
           Α.
                Correct.
13
                It says, "Other examples of combination
      products include those containing aspirin,
14
15
      ibuprofen and antihistamines."
           Do you see that?
16
           Α.
17
                Yes.
                Again, those would have been the types
18
      of Schedule III narcotics that HBC distributed to
19
20
      Giant Eagle pharmacies; correct?
21
           Α.
                Correct.
22
                We talked a little bit about dates.
23
      going to show you what I'm going to mark as
      Exhibit No. 8.
24
25
                (HBC-Tsipakis Exhibit 8 was marked.)
```

```
50
 1
                MR. GADDY: This is going to be P-GEN-55
 2
      internally.
      BY MR. GADDY:
 3
                And if you look at the very first page,
 4
           Q.
      do you see this is a report from the U.S. General
      Accounting Office?
 6
           Α.
 7
                Yes.
 8
                And if you read just below there, it's a
      report to the Subcommittee on Oversight and
 9
10
      Investigations Committee on Energy and Commerce,
      House of Representatives. Do you see that?
11
12
           Α.
                Yes.
13
                You recognize this as being a report to
14
      Congress?
15
           Α.
                Yes.
                And over on the left-hand side of the
16
      page, do you see the date of May 2002?
17
           Α.
                Yes.
18
                So this was a full little over seven
19
20
      years before HBC began distributing hydrocodone
      products; correct?
21
22
           Α.
                Yes.
23
                And the title of the report is
24
      Prescription Drugs, and it looks like it's going
      to spend most of its time talking about monitoring
25
```

```
51
 1
      programs.
           Do you see that?
 2
 3
           Α.
                Yes.
                And if you turn to .3, do you see it
 4
           Q.
      starts with the date of May 17, 2002?
           Α.
                Yes.
 6
 7
                And then it starts in the body of the
           Ο.
      letter, it says, "The increasing diversion of
 8
      prescription drugs for illegal use is a disturbing
 9
10
      trend in the nation's battle against drug abuse.
      Prescription drug diversion is the channeling of
11
12
      illicit pharmaceuticals for illegal purposes or
13
      abuse."
14
           Do you see that?
15
           Α.
                Yes.
                Do you know if HBC was aware of this
16
      document when it began distributing hydrocodone
17
      combination products in 2009?
18
           Α.
                I do not.
19
20
           Q.
                They certainly could have been aware of
      it if they wanted to; correct?
21
22
           Α.
                I suppose, yes.
23
           Q.
                It goes on to say --
24
                MR. BARNES: Object. Don't speculate.
      If you know, you know.
25
```

```
52
                THE WITNESS: I don't know. I don't
 1
 2
      know whether they were aware of it.
 3
                MR. GADDY: Bob, if you want to make an
      objection, make an objection. Please don't tell
 4
      the witness how to answer the question. I want
      his answers.
 6
 7
                MR. BARNES: If you continue asking him
      questions outside the agreed scope and
 8
      timeframe -- this is a 2002 document. HBC didn't
 9
10
      begin distributing --
                MR. GADDY: Bob, if you want to have a
11
12
      conversation off the record during a break, we can
13
      do that.
                MR. BARNES: Can you explain why you're
14
15
      asking about a 2002 document?
      BY MR. GADDY:
16
                Mr. Tsipakis, it goes on to say, "It can
17
      involve activities such as doctor shopping by
18
      individuals who visit numerous physicians to
19
20
      obtain multiple prescriptions, illegal sales of
21
      prescription drugs by physicians or pharmacists
22
      and prescription forgery."
23
           Do you see that?
24
           Α.
                Yes.
               Are those the types of -- is HBC aware
25
           Ο.
```

```
53
 1
      that those are the types of issues that can lead
      to diversion?
 2
                Sure, yes.
 3
           A.
                It goes on to say, "The most frequently
 4
           Q.
      diverted prescription drugs are those that are
      prone to abuse, addiction and dependence, such as
 6
      hydrocodone, the active ingredient in Lortab and
 7
      many other drugs."
 8
           Do you see that?
 9
10
           Α.
                Yes.
                It then goes on to mention several
11
           Ο.
12
      others, but the first one it mentioned was
13
      hydrocodone. And then it specifically referenced
      a hydrocodone combination product; correct?
14
15
                Correct.
                So was HBC aware going all the way back
16
      to 2002, that hydrocodone products such as Lortab,
17
      Vicodin that you mentioned earlier were some of
18
      the most frequently diverted prescription drugs?
19
2.0
                MR. BARNES: Object to form.
21
                THE WITNESS: I think it was public
22
      knowledge that those drugs were part of a drug
23
      abuse problem and certainly being diverted.
24
      BY MR. GADDY:
                And that was public knowledge and
25
           Ο.
```

```
54
 1
      knowledge to HBC prior to when they got into the
      business of distributing these drugs in 2009;
 2
 3
      correct?
                MR. BARNES: Object to form.
 4
                THE WITNESS: I can't -- I can't
 5
      speculate on what HBC knew or didn't know, but...
 6
      BY MR. GADDY:
 7
 8
                Well, you agree it was public knowledge
           Q.
      though?
 9
10
           Α.
                Yes.
                Now, as a registrant under the
11
           Q.
      Controlled Substance Act, HBC is aware that there
12
13
      are certain federal regulations that they must
      comply with; true?
14
15
           Α.
                Yes.
                And those regulations apply whether or
16
      not you're a distributor of Schedule II drugs or
17
      whether or not you're only a distributor of
18
      Schedules III, IV and V drugs; correct?
19
20
           Α.
                Correct.
                I'm going to show you what I'll mark as
21
22
      Exhibit No. 9.
23
                (HBC-Tsipakis Exhibit 9 was marked.)
24
      BY MR. GADDY:
                This is -- you recognize this as being a
25
           0.
```

```
55
 1
      document from the DEA website? I think you see
      the seal up in the top left corner.
 2
 3
           Α.
                Yes.
                And do you recognize that what we're
 4
      looking at here comes from Title 21 of the Code of
      Federal Regulations and is Regulation 1301.74?
 6
           Do you see that?
 7
           Α.
                Yes.
 8
                Is this a regulation that HBC is
 9
      familiar with?
10
           Α.
                Yes.
11
12
                Is this a regulation that HBC
13
      understands that it must comply with as a
      distributor of controlled substances?
14
15
                Yes; one of many, but, yes, this
16
      particular one, yes.
                And if you start in subsection (a), this
17
      regulation says, "Before distributing a controlled
18
      substance to any person who the registrant does
19
20
      not know to be registered to possess the
      controlled substance, the registrant shall make a
21
22
      good faith inquiry..."
23
           Do you see where I am there?
24
           Α.
                Yes.
                This really wasn't incredibly applicable
25
           Ο.
```

56 1 to HBC because they were only distributing to Giant Eagle pharmacies; correct? 2 3 Α. Correct. And obviously, HBC knew that all the 4 Q. Giant Eagle pharmacies were registered; correct? Α. Yes. 6 7 Ο. If we go on to the next paragraph, it says, "The registrant shall design and operate a 8 system to disclose to the registrant suspicious 9 orders of controlled substances." 10 Do you see that? 11 12 Α. Yes. 13 "The registrant shall inform the field division office of the Administration in his area 14 15 of suspicious orders when discovered by the registrant. Suspicious orders include orders of 16 unusual size, orders deviating substantially from 17 a normal pattern, and orders of unusual 18 19 frequency." 2.0 Do you see that? 21 Α. Yes. 22 And did HBC have an understanding that 23 prior to distributing any Schedule III narcotics 24 or Schedule IV narcotics or Schedule V narcotics, that they had an obligation to design and operate 25

```
57
 1
      such a system that would disclose suspicious
      orders?
 2
 3
           Α.
                Yes.
                And you agree that if HBC were to not
 4
           Q.
      design and operate such a system, they would be in
      violation of this regulation?
 6
                MR. BARNES: Object to form.
 7
                THE WITNESS: This is part of the
 8
      security requirements, but certainly this is one
 9
      component of the total -- the controlled substance
10
      security provision to be deemed compliant. So
11
12
      this is part of the overall security measures that
13
      you need to have, but yes.
      BY MR. GADDY:
14
15
                So if they did design and operate a
      system to detect suspicious orders, they would be
16
      violating this regulation?
17
                MR. BARNES: Object to the form.
18
                THE WITNESS: They needed to have a
19
20
      system to disclose suspicious orders, yes, but it
      needs to be in concert with the other requirements
21
22
      as well.
23
      BY MR. GADDY:
24
                But if they didn't have a system to
      detect suspicious orders, they would be in
25
```

```
58
 1
      violation; correct?
                MR. BARNES: Object to form.
 2
 3
                THE WITNESS: They need to have a system
      to disclose suspicious orders, yes.
 4
      BY MR. GADDY:
                And if they don't, they'd be in
 6
 7
      violation; correct?
                MR. BARNES: Object to form.
 8
                THE WITNESS: Potentially be in
 9
10
      violation, yes.
      BY MR. GADDY:
11
12
           Q.
                How could they not have a system -- what
13
      do you mean by "potentially"? How could they not
      have a system and not be in violation?
14
15
                My understanding is you've given me one
      subsection of the security provision, and I
16
      believe the security provision has the registrant
17
      has different obligations within it.
18
           This particular piece that you're showing me
19
20
      is one of them, but it's one factor of the total.
21
      Your system needs to have a provision to disclose
22
      suspicious orders to the registrant, yes.
23
                And if you don't have a system that
24
      discloses suspicious orders to the registrant, you
      would be violation of this regulation; correct?
25
```

```
59
 1
                MR. BARNES: Object to form.
                THE WITNESS: Potentially, yes.
 2
 3
      BY MR. GADDY:
                The word "potentially" is what I'm not
 4
           Q.
      understanding. How could you not have a system
      that discloses suspicious orders but still be in
 6
 7
      compliance with this?
 8
                MR. BARNES: Same objection. You're
      asking him to interpret a regulation.
 9
10
                MR. GADDY: You made your objection.
                THE WITNESS: You're asking me to broad
11
12
      brush a statement that is a section of code. This
13
      code has multiple provisions within it, and the
      suspicious order portion is one piece of it.
14
           I'm sorry if I'm not understanding your
15
      question.
16
      BY MR. GADDY:
17
                We certainly agree that HBC had an
18
      obligation to design a system, operate a system
19
2.0
      that would disclose to the registrant, HBC,
      suspicious orders of controlled substances;
21
22
      correct?
23
           Α.
                Yes.
24
                That obligation was in place whether
      we're talking about Schedule II controlled
25
```

```
60
      substances or whether we're talking about Schedule
 1
      III controlled substances; correct?
 2
 3
           Α.
                Correct.
                And HBC was aware of that back in 2009?
 4
           Ο.
                Yes.
           A.
           Q.
                And was HBC aware back in 2009 that DEA
 6
 7
      was actively enforcing this regulation?
                HBC was generally aware that the DEA was
 8
           Α.
      enforcing all of it. I don't know its specific
 9
10
      enforcement activities, but I would imagine they
      were enforcing all their provisions.
11
12
           Q. I'll show you what I'm going to mark as
13
      Exhibit No. 10.
14
                MR. GADDY: It's PGent 75 internally.
15
                (HBC-Tsipakis Exhibit 10 was marked.)
      BY MR. GADDY:
16
                This is a document, if you see in the
17
      upper left-hand page, from the United States
18
      Attorney's Office out of Colorado. Do you see
19
2.0
      that?
21
           Α.
                Yes.
                And it looks like a press release that
22
23
      was posted on their website or something to that
24
      effect. Do you see that?
           Α.
25
                Yes.
```

61 Ο. You see under the black box there, it's 1 got the date of October 2, 2008. Do you see that? 2 3 Α. Yes. And this was prior to HBC distributing 4 Q. any hydrocodone combination products; correct? Α. Yes. 6 7 The heading there says "Cardinal Health Ο. 8 Incorporated agrees to pay \$34 million to settle claims that it failed to report suspicious sales 9 10 of widely abused controlled substances." Do you see that? 11 12 Α. Yes. 13 Was HBC aware of this settlement prior to it beginning to distribute controlled 14 15 substances? Α. I don't know. 16 It says in the first paragraph, 17 "Cardinal Health, Inc., one of the nation's 18 largest distributor of pharmaceutical drugs, has 19 20 agreed to settle allegations that it violated federal reporting provisions relating to its 21 22 handling of certain controlled substances 23 regulated by the DEA. Under the agreement between 24 the company and seven U.S. Attorney offices, Cardinal Health agreed to pay 34 million in civil 25

```
62
 1
      penalties for alleged violations of its
      obligations under the Controlled Substance Act."
 2
 3
           Do you see that?
           Α.
                Yes.
 4
                In the next paragraph it goes to say,
      "Cardinal Health, which operates 27 DEA registered
 6
      distribution facilities, failed to report to DEA
 7
 8
      suspicious orders of hydrocodone that it then
      distributed to pharmacies that filled illegitimate
 9
10
      prescriptions originating from rogue internet
      pharmacy websites."
11
           Do you see that?
12
13
           Α.
                Yes.
14
                Was HBC aware that in 2008, the DEA was
15
      investigating and pursuing violation of the
      regulation we just went over as it related to
16
      distributors failing to report suspicious orders
17
      of hydrocodone?
18
19
                MR. BARNES: Object to form. Jeff, I'm
20
      also going to ask you: What topic are you on?
      You're asking him about a Cardinal Health
21
22
      settlement agreement. He's not been produced to
23
      talk about anything related to Cardinal.
24
      BY MR. GADDY:
25
           Ο.
                You can answer the question.
```

```
63
 1
                MR. BARNES: Objection. Outside the
 2
      scope of the 30(b)(6) topics.
 3
                THE WITNESS: I'm not sure if HBC was
      aware of the settlement or not.
 4
      BY MR. GADDY:
                If you skip down to the bottom of the
 6
 7
      page, in the second to last paragraph, it says,
      "Hydrocodone is the generic name..."
 8
           Do you see that?
 9
10
           Α.
                I'm sorry. Where are you at?
                At the very bottom of the page.
11
           Q.
12
           Α.
                Yes. I see it. Thank you.
13
           Q.
                It says, "Hydrocodone is the generic
      name of a prescription painkiller that is
14
      classified under federal narcotics law as a
15
      Schedule III controlled substance."
16
17
           Do you see that?
           Α.
                Yes.
18
                Then in the next paragraph, it says,
19
20
      "Hydrocodone is the most commonly diverted and
      abused controlled pharmaceutical in the United
21
22
      States."
23
           Do you see that?
24
           Α.
                Yes.
                When HBC set about to design and operate
25
           Ο.
```

```
64
      a system to disclose suspicious orders for their
 1
      hydrocodone products, which would have been
 2
      scheduled as III under the Controlled Substance
 3
      Act, did HBC take into account the fact that
 4
      hydrocodone was the most commonly diverted and
      abused pharmaceutical in the United States?
 6
                MR. BARNES: Object to form.
 7
                THE WITNESS: HBC -- HBC when setting up
 8
      to distribute controlled substances did their due
 9
10
      diligence and set up their system to follow the
11
      law.
12
      BY MR. GADDY:
13
                Did they take into account that they
      were going to be distributing a drug which is the
14
15
      most commonly diverted and abused controlled
      pharmaceutical in the United States?
16
           Did they take that into account when they set
17
      up their system to disclose suspicious orders?
18
                MR. BARNES: Object to form.
19
20
                THE WITNESS: I don't know.
21
      BY MR. GADDY:
                I'm going to show you what I'll mark as
22
23
      Exhibit No. 11.
24
                (HBC-Tsipakis Exhibit 11 was marked.)
25
```

65 1 BY MR. GADDY: I'll represent to you this is a Reuters 2 3 article from April 2007. Do you see the date there above the title? 4 Α. Yes. The title is "AmerisouceBergen gets DEA 6 distribution halt order." Do you see that? 7 Α. 8 Yes. It goes on to say in the first paragraph 9 10 there that, "The U.S. Drug Enforcement Administration has temporarily suspended its 11 12 Orlando, Florida distribution center's license to 13 distribute DEA controlled substances and listed chemicals," talking about AmerisouceBergen. 14 15 Do you see that? 16 A. Yes. It goes on to say, "The DEA asserts that 17 AmerisouceBergen did not maintain effective 18 controls against diversion of controlled 19 20 substances, specifically hydrocodone." 21 Do you see that? 22 Α. Yes. 23 Did HBC take into account this 24 information that we've now seen with Cardinal Health and now with AmerisouceBergen that the DEA 25

```
66
      was investigating and sanctioning distributors for
 1
      not having systems that disclosed orders of
 2
      controlled substances?
 3
           Did HBC take that into account when designing
 4
      and operating their system that they put in place
      prior to 2009?
 6
 7
                MR. BARNES: Object to form. Outside
      the scope of the 30(b)(6) topics.
 8
                THE WITNESS: I can't tell you --
 9
10
                MR. KOBRIN: I'll object to form, not
      related to the scope of topics.
11
12
      BY MR. GADDY:
13
           Q. Go ahead.
               I can't tell you if HBC had this in mind
14
15
      or not.
                MR. BARNES: Jeff, this says page 1 of
16
      10. Are the other nine pages, are they deleted?
17
                MR. GADDY: This is the end of the
18
      article. The other nine pages were other
19
20
      articles.
      BY MR. GADDY:
21
                I want to go back to those combined
22
23
      discovery responses. I think that was No. 4. Did
24
      you find it?
25
           Α.
                Yes.
```

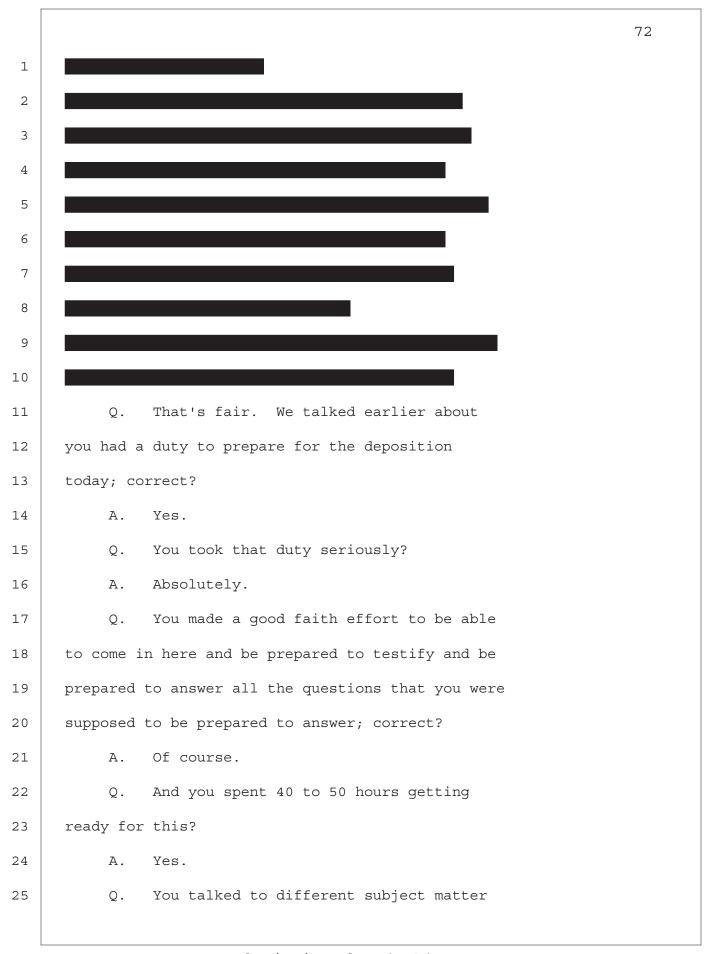
```
67
                And if you would, turn for me again
 1
      please back to page 2. We already looked at that
 2
 3
      question earlier this morning.
                MR. GADDY: This is HBC 11 internally.
 4
      BY MR. GADDY:
           Q.
                And you recall we looked at this
 6
 7
      earlier. We're on .8. Did I say 2? I meant .8.
      That's where question 2 is.
 8
           Α.
 9
                Okay.
10
                It says, "Please produce each of your
      suspicious order monitoring system policies and
11
12
      procedures since January 1, 2006 and identify the
13
      Bates stamp range for each and please identify the
      effective dates that each was in force and
14
      effect."
15
           Do you see that?
16
           Α.
17
                Yes.
                And if you turn to the next page, .9.
18
           Q.
           Α.
19
                Yes.
20
           Q.
                I'm going to start with the first full
21
      paragraph on the page. Are you with me?
22
           A.
                Starts "Subject to"?
23
           Q.
                Correct. We got it up on the board
24
      there.
           A. Oh, yeah. Thank you.
25
```

68 It goes on to say towards the end of 1 that first line, it says, "HBC responds that 2 3 though it distributes Schedule III opioids that were reclassified as Schedule II in 2014, it only 4 distributed such opioids during the period that they were classified as Schedule III opioids." 6 7 Do you see that? Α. Yes. 8 As far as having a system -- as far as 9 10 the requirement that HBC have a system to disclose suspicious orders, that's irrelevant, correct, 11 12 whether they were II or III at the time they were distributed? 13 14 Δ. Correct. 15 It then goes on to say, "And it has not sold or distributed products to any pharmacies 16 other than Giant Eagle pharmacies." 17 Do you see that? 18 Α. 19 Yes. 20 Q. And, again, as far as the requirement 21 that HBC design and operate a system that 22 discloses suspicious orders, that's also 23 irrelevant; correct? 24 Α. Yes. It then goes on, and there are five hash 25 Ο.

```
69
      marks down below where certain -- it looks like it
 1
 2
      gives a Bates range, and then it describes a date
      range for a policy that it's directing us to.
 3
 4
           Do you see that?
                Yes.
 5
           Α.
 6
                Did you have anything to do with pulling
 7
      these policies and procedures that are identified
      here?
 8
                Physically gathering them, is that your
 9
           Α.
      question?
10
           Q.
                Yeah.
11
12
           Α.
                I didn't specifically gather them, no.
13
           Q.
                Did you point anybody in the direction
      of where to find these?
14
                Certainly we got the right subject
15
      matter experts to point them in the direction,
16
17
      yes.
18
19
20
21
22
23
24
25
```











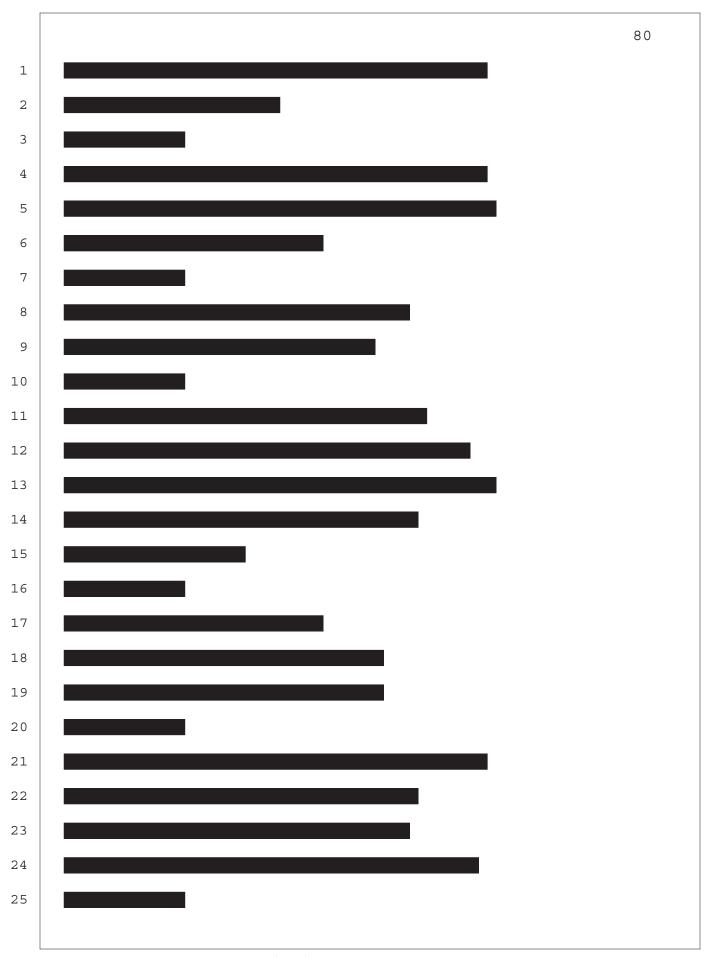








































A. Yes. Sorry, yes.

2.0

- Q. Who at the warehouse was aware of the ordering patterns?
- A. So the warehouse had a superintendent of the warehouse. There was specialized, highly trained individuals that worked the controlled substance cage that were the same folks that picked the orders day in and day out.
- Q. From 2009 until October 2014, was there one superintendent of the warehouse, or were there multiple?
- A. I believe there was one.
  - Q. And who was that?
  - A. Walter Durr.
  - Q. So you said below Walter, there would have been I think what you referred to as pickers?
- 17 A. Folks who would fulfill the orders, yes.
  - Q. In laymen's terms, can you describe to me what a picker does?
  - A. Sure. An order comes in. And for whatever product they need to get, they go to the shelf, the particular shelf in the warehouse, and they pick the order.
  - Q. Is it as simple as walking to a shelf and there's a bottle of pills on the shelf, and

```
97
      they pick up the bottle? Break it down for me,
 1
 2
      please.
 3
           Α.
                There's a system certainly that there's
      an order well that generates what each store needs
 4
      or has requested. And then there's assistance, a
      device that they -- I don't know the exact name
 6
 7
      for it, but there's certainly a warehouse
 8
      management system that they use. And it's
      different slotting in the warehouse and they know
 9
10
      which slot to go to and how many to pick.
                And then what? They drop it in the tote
11
12
      and put it on a truck?
13
           Α.
                Yes.
                And approximately -- let me back up.
14
           How many different warehouses did HBC have
15
      that were responsible for distributing Schedule
16
      III narcotics?
17
                There's only one warehouse.
18
           Α.
                And what's the address for that
19
20
      warehouse, for HBC's warehouse?
21
                I can't give you the exact -- I don't
           Α.
22
      know the exact address.
23
           Ο.
                You know do the name of the road?
24
           Α.
                No.
                Approximately how many pickers would
25
           Q.
```

98 1 have been working under Walter Durr in the warehouse? 2 3 Α. My understanding is three to four. And do you know if it was the same three 4 Q. or four people during the lifetime of HBC serving as a distributor of hydrocodone combination 6 7 products? I don't know if it was the same all the 8 way throughout. 9 10 Ο. Who were those people? Α. I don't know their names. 11 12 Q. Are any of them still that? 13 Α. The warehouse is no longer there 14 anymore, so no. 15 Did any of those people transfer over to Q. the Giant Eagle RX distribution center? 16 Α. I don't know. 17 Anybody else who -- I think my original 18 question was who would have been aware these 19 20 patterns of shipments, and you told me Mr. Durr. 21 Then you told me the pickers as well as; correct? 22 Anybody else that would have been aware of 23 the patterns of shipments to Giant Eagle 24 pharmacies? From the warehouse is your question? 25 Α.

Q. This is all getting back to identification of suspicious orders. So my question is: From HBC who had that obligation to identify suspicious orders? And I think you've identified Mr. Durr and these pickers. But if I'm missing somebody, I want you to tell me.

A. So in our suspicious orders would have been identified certainly from the warehouse, certainly folks in corporate that were -- from the procurement team buying into the warehouse. They would know if there's any spike in pattern of product being demanded to be shipped to the warehouse, et cetera.

It's not just the warehouse. It's also the folks that do the procurement of these products as well would identify any deviation. If all of a sudden they're buying X and now they're being asked to buy Y, they would identify that.

- Q. Was there any written list of items that these people in procurement or people like

  Mr. Durr, the superintendent of the warehouse,

  were supposed to be on the lookout for?
  - A. Not that I could find.
- Q. Was there any report that was generated on a daily, weekly, monthly, yearly basis,

quarterly basis that Mr. Durr or these procurement people could look at to evaluate the pattern of orders?

2.0

- A. I'm sorry. Can you ask that again?
- Q. What I'm asking about is whether or not there was any report that was generated daily or weekly or monthly or quarterly or annually that was kind of on a set basis distributed to anybody, whether it's Mr. Durr, whether it's these people from procurement, whether it's the pickers, to where they can have an opportunity to look at and review the pattern of orders going to each of the different pharmacies.
- A. Not that I could find specifically, but certainly from the procurement side, et cetera, there's reports of what they're buying and selling, sure.
- Q. Explain to me what you mean by the procurement side.
- A. So from the procurement side, the folks in the warehouse don't do purchasing. There's a group that does purchasing. So those folks that do purchasing would absolutely know what's being bought and what's being sold.
  - Q. And who were those folks from 2009

101 1 through 2014? The specific people I don't know. 2 3 Q. Are any of them still with the company? I don't know the folks that were 4 involved. Was there a list that these folks in the 6 7 procurement or purchasing office had to be on the lookout for as far as trends or spikes or anything 8 like that that they should flag and bring to 9 10 somebody's attention? So you're asking if there was a specific 11 12 list that I know of? 13 Q. Sure. Not that I know of that I was able to 14 find. 15 Are you aware of -- let me back up and 16 ask you this: Who did you talk to within HBC or 17 Giant Eagle to find out about this policy that was 18 in place from 2009 through July 2014? 19 2.0 Α. The policy or the system? I'm sorry. Sorry. You're right. There's not a 21 Ο. 22 policy. The system. 23 So in the investigative piece, the 24 diligence, Walter was one of the folks that was discussed about what happened during this 25









106 system was that the superintendent, the pickers, 1 the procurement folks who would be the only ones 2 with HBC, right, that we just talked about? 3 Α. HBC specific, yes. 4 So the pickers, the superintendent and the procurement folks knew what to look for and 6 7 looked for it. Is that the system that HBC operated to detect suspicious orders? 8 The system also included the frontline Α. 10 scrutiny and professional judgment of the pharmacist filling prescriptions as well together 11 12 as one whole system, yes. 13 Q. But otherwise, that's the system? 14 That's the system. And then over time, 15 the system was continually improved upon which later added the thresholds and some IT 16 17 enhancements, et cetera, yes. But when the first hydrocodone pills 18 started rolling out the door in 2009, the system 19 20 was that the superintendents, the pickers and the procurement officers knew what to look for and 21 22 looked for it? 23 MR. BARNES: I'm going to object. You 24 keep misstating what he said in his prior answer. 25 MR. GADDY: Bob, if you want to object,

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107
 1
      you can object.
                MR. BARNES: I am.
 2
 3
                MR. GADDY: Well, limit it to that you
      don't get to put words --
 4
                MR. BARNES: Be fair with your question.
      He told you about an integrated system about five
 6
 7
      times now, and every time you ask him another
      question, you leave out a piece of it.
 8
      BY MR. GADDY:
 9
10
           Ο.
                You can answer the question.
                As I stated, the system was an
11
12
      integrated system. Again, we're in a unique
13
      situation. We're distributing to our own stores.
      We know our stores. We know they're -- we have
14
15
      line of sight on every prescription that comes
      through our doors that we fill, and we fulfill
16
      orders to those stores.
17
           And we have chain of custody of product all
18
      the way from the warehouse to our stores,
19
20
      ultimately to the patients. So what I'm telling
21
      you is our system was integrated between store
22
      controls, warehouse controls and corporate
23
      controls.
24
           Q. You agree that the duties and
      regulations that apply to the stores, the
25
```

108 pharmacies, are different than the regulations and 1 duties that apply to the distributor; correct? 2 MR. BARNES: Object to form. 3 THE WITNESS: They have different 4 duties, but they have a duty as well to have the 5 safety and security of controlled substances as 6 does our warehouse. 7 BY MR. GADDY: 8 9 Q. Sure, but pharmacies -- do pharmacies 10 have a duty to detect suspicious orders? By definition, pharmacists' duty are to 11 12 fill legitimate prescriptions from legitimate 13 prescribers which would then necessitate orders that are fulfilled from our warehouse. 14 15 You keep using the word "integrated." Tell me what you mean by that. 16 It's an integrated system that if you 17 Α. think about it again, the stores are doing their 18 due diligence, making sure they're filling 19 2.0 legitimate prescriptions for legitimate needs, 21 right, that generate orders to our warehouse, and 22 we fulfill those orders. 23 So again, we have folks from the warehouse 24 monitoring and having controls, physical controls as well as the controls we discussed. You have 25

109 the folks on the procurement side with their 1 controls and the pieces that they're buying into 2 3 the warehouse and selling out of the warehouse, as well as the folks in the store. So that is the 4 system. Did HBC provide any training to Mr. Durr 6 7 or the pickers that worked underneath him as far 8 as HBC's obligations under the Controlled Substance Act? 9 10 Α. That I don't know. Did HBC provide any training or 11 12 education to the procurement officers with 13 corporate I think you referred to it as on HBC's obligations under the Controlled Substance Act? 14 15 I don't know. 16 Do you know whether or not there was any list -- you keep kind of saying that these 17 different people in these different roles knew 18 what to look out for. 19 2.0 Was there any list of those things that they should be looking out for? 21 22 There's no list that I could find, but I 23 think you established early on in the testimony 24 that these drugs were commonly known as drugs of interest and certainly drugs that we needed to 25















117 1 Α. Yes. I think you said that at some point in 2 time, there was a threshold program implemented? 3 Α. Yes. 4 When did HBC first start utilizing a threshold program? 6 7 Α. A threshold program with some IT enhancements were put into place roughly in 2013. 8 Do you know what month in 2013 or season 9 Q. 10 even? I don't recall exactly in 2013. 11 12 Q. And were thresholds set for every 13 prescription drug or just controlled substances? Controlled substances. 14 Α. 15 Ο. And that included Schedule III controlled substances? 16 Α. 17 Yes. How were thresholds established? Let me 18 back up before you answer that. I'm making an 19 2.0 assumption that threshold is a monthly ordering threshold. Am I wrong on that? 21 22 So the threshold established was using 23 diligence that was ascertained at the time from 24 DEA that a 3X threshold to be established, a monthly threshold, to your point, using 12 months 25

- of trailing data, 3X the average for that month.
- Q. Let me say it back to you to make sure I
- 3 understand it. This threshold program which was
- 4 | first begun in 2013 set a threshold at 3 times the
- 5 average amount of that substance that was
- 6 distributed over the last 12 months?
- 7 A. So 3X the company average for that
- 8 chemical. So it was at the GPI level. So the
- 9 chemical would include all the drugs having that
- 10 chemical in it, 3X using 12 months of trailing
- 11 data, 3X the company average for that chemical,
- 12 that product.

- Q. So you explained two things there.
- 14 First of all, it was based on the chemical?
- 15 A. GPI level, yes.
- 16 Q. Does that mean that Lortab and Vicodin
- don't get different thresholds. They're all under
- 18 the same threshold?
- 19 A. It's all lumped together as one
- 20 threshold.
- Q. Because that's the same combination of
- 22 hydrocodone and acetaminophen?
- A. It's looking at the active ingredient,
- 24 yes.
- Q. As far as how the threshold is set, if

- 1 HBC had sold a hundred HCP products over a month
  2 for the last 12 months, the threshold for the next
- month would have been 300; is that fair?
  - A. Well, the threshold was -- yes. Let me just play that back. So it would be 3X again at the GPI level of that GPI using the 12 months worth of data, yes.
  - Q. So months 1 through 12 Giant Eagle
    pharmacies had ordered 100 hydrocodone combination
    products?
  - A. All included.

- Q. Correct. Then in month 13 the threshold would be 300?
- A. Well, it uses the average of the 12 months of data. When the new month comes on, the furthest out drops off. It's a rolling 12 months worth of data, yes.
- Q. But I have that math right, in month 13, the threshold would be 300 because the prior 12 months, the average was 100?
- A. But again, it uses the last 12 months.

  So assuming that it was a hundred all those

  months, it would be 3X which would be 300, yes.
- Q. You said it was a rolling system. So at the 13th month, instead of HBC distributing a

hundred HCPs and it distributed 200, the threshold for the 14th month would be different. It would not be the same 300 because that last month would have affected the average; correct?

- A. Each datapoint adds to the average. And certainly the reason for that is there's seasonality in our business as well where products change over time, yes. The demand for products change over time.
- Q. When you say seasonality, do you mean different times of years or do you mean --
- A. Yes. Different times of year, cough and cold season versus summer months, yes.
- Q. Is there a hydrocodone combination product season?
- A. Well, certainly hydrocodone products in cough syrups, it is more prevalent during cough and cold season than it is during summer months.
- Q. I think I heard you mention that HBC received guidance from the DEA that a 3 times average was an appropriate threshold.
- A. What I said is during the due diligence to set the threshold, information was derived from the DEA published websites on a 3X threshold that they used for list chemicals, and that's where our

3X number was derived from.

- Q. You're talking about the chemical handler's manual?
- A. From what I -- to prepare for this, it was based on written DEA inference on a website or a manual, I'm not sure where it was derived from, but the DEA itself was establishing a 3X threshold, and the team adopted that rationale.
- Q. Are you testifying that the DEA had suggested a 3X threshold for opioids?
- A. I'm testifying that the HBC warehouse and the team involved found data that pointed to a 3X threshold tier, and that's what they adopted.
- Q. But for opioids. That's my question.

  Are you testifying that HBC had information from the DEA that they were approving or ratifying or blessing, whatever verb you want to use, a 3X threshold in 2013 for opioids?
  - A. No. That is not what I'm saying.
  - Q. Then help me understand.
- A. What I'm saying is in the diligence to set the threshold, Giant Eagle inferred from information that they gleaned from the website, a manual, whatever it was, that established a 3X threshold is where they want -- the DEA was -- the

122 DEA over the years has not been clear about what 1 their expectations were of any threshold. 2 3 So it left each registrant to set whatever parameters and controls that they deemed 4 appropriate. So our team used whatever they could find that was reasonably available and reasonable 6 to set our thresholds. 7 The DEA never told HBC that a three Q. 8 times average was appropriate; correct? 9 10 Α. Directly, no, never. Did DEA indirectly tell HBC that a three 11 12 times average was appropriate? 13 What I'm saying is the HBC set its 14 threshold based on information that it gleaned from a DEA -- just like you showed me earlier, a 15 page from the DEA website. There was information 16 that they used from DEA and inferred to use a 3X 17 threshold. 18 HBC set the threshold, but it wasn't just 19 20 some arbitrary number they picked. There was 21 information they used to get to a 3X threshold. I'll show you what I'll mark as No. 13. 22 23 (HBC-Tsipakis Exhibit 13 was marked.) 24 BY MR. GADDY: I'm showing you a June 2, 2012 letter 25 Ο.































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138
 1
      are subject to; correct?
                I never said that we operated nor
 2
      followed the law any differently with our
 3
      responsibilities.
 4
                I'm on No. 14. I'm going to show you
      HBC 1032 which we're going to mark as Exhibit
 6
 7
      No. 14 for today's deposition.
           Is this an example of one of the threshold
 8
      reports that we've been talking about?
 9
10
                (HBC-Tsipakis Exhibit 14 was marked.)
                THE WITNESS: In this format, I'm having
11
12
      trouble figuring out what this is.
      BY MR. GADDY:
13
                I'm giving it to you how it was given to
14
      me. I was hoping you could kind of explain some
15
      of it to me.
16
           Do you recognize this as being one of the
17
      threshold reports that we've been talking about?
18
                I'm having difficulty. I'm trying to
19
20
      understand what I'm looking at.
21
                Let's see if we can walk through it a
22
      little bit. It looks like it was maybe a
23
      spreadsheet. It looks like the left-hand column
24
      is the pharmacy number?
25
           Α.
                Yes.
```

139 Those numbers going down underneath 1 there, do those correspond with different Giant 2 Eagle stores? 3 Α. It appears so, yes. 4 I want to skip the vendor for a minute. But the next one indicates month key, and it looks 6 like October of 2016 is the date of this report? 7 Α. Yes. 8 I couldn't see any way from this report 9 10 to determine when in October this report was run, whether it was run on the 1st or the 15th or the 11 12 31st. Do you know if there's a way to determine 13 that? 14 Based on what I'm looking at, I agree. 15 I can't tell. Q. The next column says, I guess, it's GPI 16 10? 17 18 Α. Yes. Can you explain what that is? 19 20 Α. Sure. The GPI is the GPI class of the 21 drug. I don't know which GPI -- this one, based on what I'm reading here, I'm assuming this is 22 23 oxycodone, the GPI 10 for oxycodone. 24 Q. And you were just talking about the top one on the list? 25

140 1 Α. Yes. And the next one says it looks like the 2 Q. Total Shipped Quantity. Do you see that? 3 Α. Yes. 4 And it lists the total shipped quantity as 4500. And the next column says Threshold 6 Quantity. Do you see that? 7 Α. 8 Yes. And the threshold was 4200, so less than 9 the 4500; correct? 10 From what I'm reading, yes. 11 Α. 12 Ο. And then at the next column, it has the Product Name? 13 14 Α. Yes. 15 And then, finally, the column on the Q. right is the Schedule Number, and oxycodone 16 obviously is a Schedule II drug; correct? 17 Α. Yes. 18 Are you expecting there to be any 19 20 additional information on one of these threshold 21 reports? 22 Again, I haven't seen this in this 23 format. I'm sorry. I just really don't know what 24 I'm looking at here. I know that on the report that the team would generate, it looked different 25

than this output. I read the columns with you here, but I just don't know.

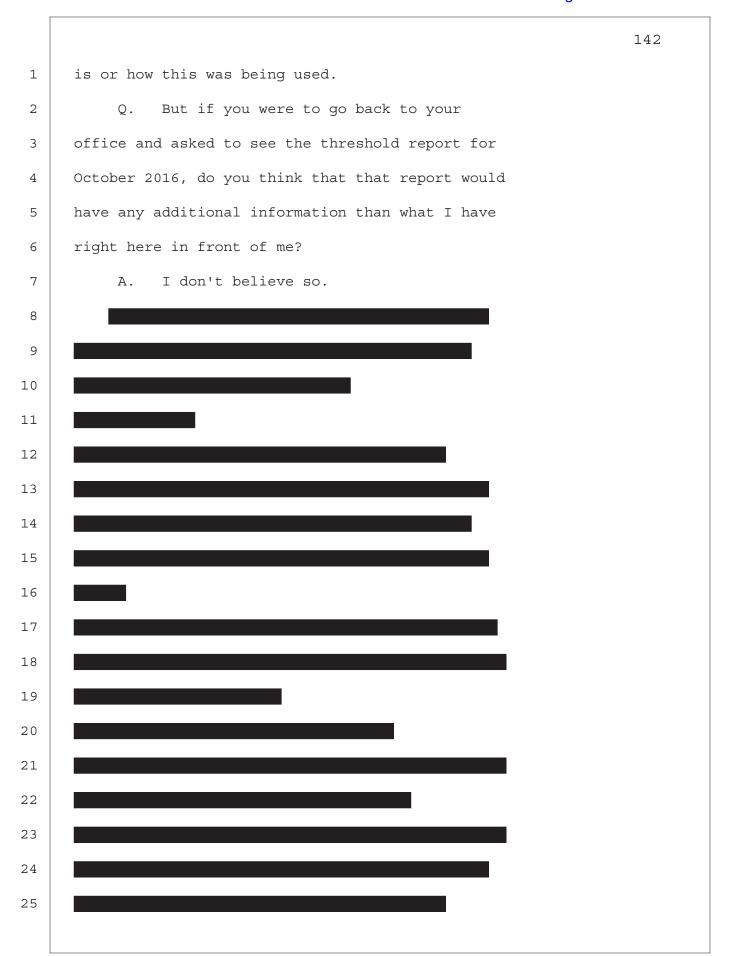
Q. Again, obviously, I don't work for Giant Eagle or HBC, never have. I've never seen one of your internally-generated threshold reports. This is what was produced to us, and I was given a lot of these. So I'm trying to figure out if there's something else I should be looking at and there's something else that maybe should be provided that can give me a better understanding of the threshold reports.

We just went through the information that's included on what I was provided. Is there any additional information on the reports that you're used to looking at?

A. I don't know any other information.

Again I'd be speculating. It shows stores which I recognize store numbers. It's showing total shipped, threshold quantity, product name and everything we just discussed. As far as how this report was used and what native format it is -- I do know things were things provided to you in native format because some things were in the system and they had do screenshots.

I honestly can't tell you exactly what this







































A. I haven't found anything that specifically calls out that something needs to be written down or documented or -- certainly there's an expectation to investigate every one.

- Q. And I'm not asking you to point me to a piece of paper as we're sitting here right now today, but if I was to ask you can you justify why this order for store 71 of Oxydo, which is a CII, was shipped over threshold and that it wasn't clawed back or it wasn't reported to the DEA, would you have the ability to go and give me an answer to what was done to approve that?
- A. Let me make sure I understand your question. Can you repeat it one more time, please.
- Q. Sure. Essentially, what I'm trying to figure out is whether or not HBC or Giant Eagle maintains any type of due diligence files.

For example, this order for store 71 for this controlled II substance pops on this report, if you wanted to go back now two years after the fact and see what did we do to justify and clear that order, is that possible?

- A. I don't know.
- Q. As you sit here today, is there any

162 1 requirement or procedure in place to do any maintaining or logging of any type of due 2 diligence or investigatory type efforts to clear 3 or justify orders that were received that may be 4 over thresholds or may be otherwise indicative of diversion? 6 7 Α. Yes. Over time more systems were developed and abilities, yes. 8 When did Giant Eagle or HBC put in place 10 a system that required employees to log or maintain files that explained why particular 11 orders were cleared or not cleared? 12 13 Α. I can say from the diligence I had in early 2017, a system was developed where 14 investigative notes and information could be 15 entered regarding orders that we wanted to look 16 at, orders of interest. 17 Prior to early 2017, HBC nor Giant Eagle 18 had any system that was dedicated to maintain 19 20 notes, reports or memos that would explain or justify why particular orders were cleared or not 21 22 cleared? We didn't have a repository if that's 23 24 what you're asking. There were certainly definitive emails to the field, emails to the 25

warehouse, things of sorts that clearly show a diligence of trying to run the ground on why an order happened or what triggered, sure.

- Q. Can you say that that's the case for every order that ever popped up on one of these reports?
- A. I can say after reviewing and talking to associates involved and folks that do report to me, that every order that pops up of interest is investigated and either cleared or not.
- Q. But you can't tell me as you sit here today whether or not there's any documentation to prove or disprove whether or not any or all of those investigations actually happened?
- A. I can tell you that I don't know that I have specific for each line item on -- well, from 2017 on, I can tell you we have a repository that was built. Prior to that, I cannot.
- Q. That's probably the easiest way to do this. Prior to early 2017, Giant Eagle nor HBC had any repository or location, whether it's physical or digital, to maintain any type of due diligence reports or efforts; correct?
- A. There was no central repository.

  Certainly if there was folders or emails or things

- that were kept -- I've seen some of them, so definitely I know they exist.
- Q. So fair to say that these orders that popped on these threshold reports that started coming out back in 2013 would lead Giant Eagle or HBC to start to do some type of due diligence; is that correct?
  - A. Yes.

- Q. From 2009 until 2013, when HBC was distributing hydrocodone combination products, what would lead to HBC doing any type of due diligence on any of the orders that were received from the stores?
- A. Certainly from as moved on, we improved the processes and continued to add capabilities.

  Your specific timeframe is what again, please?
- Q. 2009 until the threshold reports started being generated in 2013.
- A. So in addition to other controls, one of the mechanisms we would use is the integrated approach I mentioned earlier to disclose suspicious orders to us, which would prompt investigation, similar diligence, no difference in diligence, and running to ground whether an order of interest was suspicious or not.

- Q. And that integrated approach would involve the superintendent of the warehouse, the pickers at the warehouse and the procurement folks from HBC's side; correct?
  - A. And the stores, yes.
  - Q. Store is not HBC, is it?
- A. The store is not HBC, but it's all part of the same company, same system. It's part of our system.
- Q. But it's HBC who has the responsibility to design and operate a system that detects suspicious orders; correct?
  - A. Correct.

- Q. Can you tell me between -- we can look at that report, and we can -- assuming that in October of 2016 Giant Eagle followed their policies in place, if we estimate that there's 200 entries on that report, we could say that there were 200 separate investigations done, due diligence type investigations done in October 2016; would that be fair?
- A. I can tell you just by looking at some of them and understanding the report better, we have stores that are filling 6000 prescription as week that are averaged against stores that are

doing 300 a week. So obviously, if you're doing as a chain-wide average, you're going to have a ton of false positives, which is predominantly a lot of these orders on these reports.

2.0

- Q. Well, isn't that a reason why having a chain-wide average isn't a very good idea?
- A. Again, it's our attempt to have a system in place. We're not just relying on a threshold.

  We're relying on a total system of the threshold being one of those controls.
- Q. Well, if you're relying on a system that uses an average and you have some stores that do 300 scripts a week and some stores that do 6000 scripts a week, you would agree with me that average probably isn't very helpful?
- A. I would agree with you it's probably flawed and it could be done better, which is why our second version of our threshold system was improved.
- Q. How long did Giant Eagle and HBC utilize this flawed version of the threshold report that used a chain-wide average, from 2013 until when?
- A. To be clear, I didn't say this report was flawed. I said the methodology of averages could lead to a false positive, which is what a

167 lot of these reports -- lot of these orders on 1 2 these reports are. 3 Q. How long did Giant Eagle and HBC use this report? 4 As I think was established earlier in testimony, this report started somewhere around 6 7 2013. I'm sorry. Until when? Tell me if I'm 8 wrong, but I think you said that you no longer use 9 10 a chain-wide average and now use a store average. Α. Correct. 11 12 As we sit here today in 2018. 13 A. Correct. When did you stop using the chain-wide 14 15 average that you indicated is somewhat of a flawed methodology that can produce false positives? 16 It can produce false positives. Till 17 2017. We changed, early 2017. 18 So if we were to look at the life of 19 20 HBC's and Giant Eagle's threshold program, from 21 2009 to 2013, there was no threshold program. 22 From 2013 to 2017, there was a threshold program 23 based on a chain-wide average. And from 2017 24 through present, there's a threshold program that's based on individual stores' metrics setting 25

168 1 the threshold? 2 Α. Correct. 3 Ο. From 2009 to 2013, what would cause HBC to perform a due diligence investigation? What 4 about their system, what flags within the system would cause HBC to perform a due diligence 6 7 investigation? MR. BARNES: Object to form. Asked and 8 answered. 9 10 Go ahead. THE WITNESS: So as we established 11 12 earlier, we know what products are coming into our 13 warehouse, what products are going out to our stores. Any pattern that would show -- our 14 15 procurement team as well as the warehouse team, if they saw a spike in orders or a deviation of sorts 16 from that, they would see that, and they would 17 recognize that. 18 BY MR. GADDY: 19 2.0 Q. From 2009 to 2013, are you able to 21 identify for me any orders of hydrocodone combination products that due diligence was ever 22 23 performed on? 24 Α. I'm sorry. Ask that once more, please. From 2009 until 2013, are you able to 25 Ο.





171 BY MR. GADDY: 1 2 Does HBC agree that orders are not 3 supposed to be shipped to the pharmacies until they have been deemed not suspicious? 4 MR. BARNES: Object to form. You can answer. 6 7 THE WITNESS: Again, in our system, since we have line of sight from the warehouse all 8 the way out to the dispensing level, our 9 10 pharmacists are filling prescriptions pursuant to legitimate prescriptions, which then generate 11 12 orders, and we ship those orders to the 13 pharmacies. 14 BY MR. GADDY: 15 My question is more about timing of the shipping. So we looked at some of these threshold 16 17 or we looked at one of these threshold reports. And the reports indicate on their face that orders 18 of pills that exceeded the threshold were shipped 19 2.0 to the stores that were in excess of the 21 threshold. And you told me that after the reports 22 are generated, they're looked at, and then some 23 level of investigation is done; is that correct? 2.4 Α. Correct. You agree with me that any investigation 25 Ο.

172 that was being done by Giant Eagle or HBC is 1 happening after the orders have been shipped; 2 3 correct? Α. Perhaps, yes, perhaps. 4 Well, that's what the forms indicate; Ο. correct? 6 7 Α. Well, some of them -- obviously looking at some of these -- you mentioned this report is 8 on the 31st of the month. So if you look at some 9 10 of these, as I testified earlier, some of these would have already been cleared and some of them 11 12 you could already tell that there would be a false 13 positive. So some of them you would have known -- you 14 would have known that -- you would have cleared 15 them early is what I'm trying to say knowing that 16 they were a false positive. 17 But by the time the procurement folks 18 see this report, the pills have already been 19 20 shipped; correct? 21 Α. They may have. The report -- the report generates early in the morning. Stores don't 22 23 receive their orders till after they open. So 24 they would have been shipped, but not received in 25 some cases, in transit.

Q. Break that down for me. You state the reports are generated early in the morning. What does that mean?

2.0

- A. I'm not sure of the exact time, but certainly before our pharmacies open for business.
- Q. What time do your pharmacies open for business?
- A. Some open at 9:00. Some open at 8:00 generally.
- Q. Let me just ask it this way. Did HBC or Giant Eagle have any policy in place that any orders that popped on the threshold report were not shipped until they've been cleared?
  - A. Not that I could find a policy.
- Q. They're still operating under the threshold policy today. Today are these orders shipped or are they blocked merely because they come up on the report, or are they shipped and then the diligence is performed?
- A. So in our experience, having looked at reports having looked at thresholds, we generated very few suspicious orders over the timeframe that we've been operating. So I guess I'm trying to understand.
- In our environment, we're able to intercept,

retrieve, quarantine product all the way up to the time it gets to the store, after it lands at the store, when in transit with the truck. So we're able to intercept -- the change of title never happens. Giant Eagle owns the product. Giant Eagle ships the product. Giant Eagle receives the product at the stores. So I guess I'm just trying to follow your question.

Q. Frankly, I'm trying to following your answer. Because I said they're shipped before the investigation happened, and your answer was, well, the reports are generated early in the morning and the pharmacies don't open until 8:00 or 9:00, so maybe they haven't gotten there yet.

So my question is whether or not the orders are shipped, whether or not there's a policy or a rule, a procedure, that requires the orders to not be shipped until somebody from procurement looks at it and says, oh, that's a false positive, oh, there's a justification for that.

Is there a policy, procedure or rule in place that does such?

A. No.

Q. You mentioned just a few minutes ago
that I quess because you're shipping to your own

stores, I think the phrase you used was the title never changes.

So what I'm asking about, are you aware of instances where you've had to turn the truck around and bring it back to the distribution center because there's pills didn't need to go to that store?

- A. In our history, we've only had very few suspicious orders, so we haven't had an instance where we needed to grab an order back.
- Q. You mentioned that you could go to a store or quarantine an order at a store. Has there ever been an instance that you're aware of where HBC or Giant Eagle has had to call the store and tell them, don't open that tote, put that to the side, we got to come, get it back from you because that order shouldn't have been shipped?
- A. We haven't, but we've had instances where we've shut off stores in the cases we've had on our suspicious orders, shutting off stores from being able to order any more product, either from us or from our other wholesaler, our commercial wholesaler. So steps quickly can be put into place.
  - Q. And I'm going to ask you about the

```
176
 1
      history of suspicious order reports in just a
      second. So we'll get into that into a little bit
 2
 3
      of detail. You don't remember any times where you
      had to turn a truck around, don't remember any
 4
      times where you had to call a pharmacy and ask
      them to put a tote to the side and not open it;
 6
 7
      that hasn't happened?
                Not that I've seen in what I've looked
 8
 9
      at.
10
                So every time that orders have been
      flagged or popped on this threshold report going
11
12
      back to 2013, they've always been shipped, and
13
      they've never been brought back?
14
                As far as I can tell, no.
15
                From 2013 till we sit here today, every
      order that's ever popped on HBC's or Giant Eagle's
16
      threshold report as being over threshold has
17
      always been shipped, has never been reported to
18
      the DEA and has never been brought back?
19
2.0
                MR. BARNES: Wait a minute. Object to
      form.
21
22
      BY MR. GADDY:
23
           Ο.
                Is that correct?
24
                MR. BARNES: This is one report with a
      hundred --
25
```

```
177
                MR. GADDY: That's all I'm asking. I'm
 1
      asking him the question, not you.
 2
 3
                MR. BARNES: Don't trick him.
                THE WITNESS: Can you ask the question
 4
      again, please?
 5
      BY MR. GADDY:
 6
 7
                2013 through today, have there ever been
           Ο.
      any controlled substances that have been flagged
 8
      on this report that have not been shipped to the
 9
10
      stores?
                MR. BARNES: Object to form.
11
12
                THE WITNESS: The orders that have been
13
      flagged on this report were received by the
      stores, is that your question?
14
      BY MR. GADDY:
15
                I think you answered my question.
16
           So every report -- every entry that's flagged
17
      here on this report was sent to the stores;
18
19
      correct?
2.0
                Every entry on these stores, none of
21
      them were flagged as suspicious. They were all
22
      investigated and cleared.
23
              And that's fine if that's what the
24
      answer is. I'm just trying to make sure that's
25
      clear.
```

178 Α. That is the answer. I'm telling you 1 2 what happens. Going back to 2013, as we sit here 3 Ο. today, every item that's showing up on this report 4 has been investigated and cleared? Α. Yes. 6 7 From 2009 until 2014 -- here I'm only Ο. asking about HBC; I'm not asking about the new 8 Giant Eagle distribution center -- do you have any 9 understanding of how many orders for hydrocodone 10 combination products HBC received from Giant Eagle 11 12 pharmacies? 13 I'm sorry. One more time. 2009 to 2014? 14 15 Sure. I'm only asking about HBC. I'm not asking about the Giant Eagle facility. 16 Do you have an understanding as to how many 17 orders for hydrocodone combination products HBC 18 received from Giant Eagle pharmacies? 19 2.0 Α. How many orders HBC -- I'm sorry. I'm just trying to follow. How many orders HBC 21 22 received? 23 Ο. Correct. 24 Α. From Giant Eagle pharmacies? Ο. 25 Correct.





































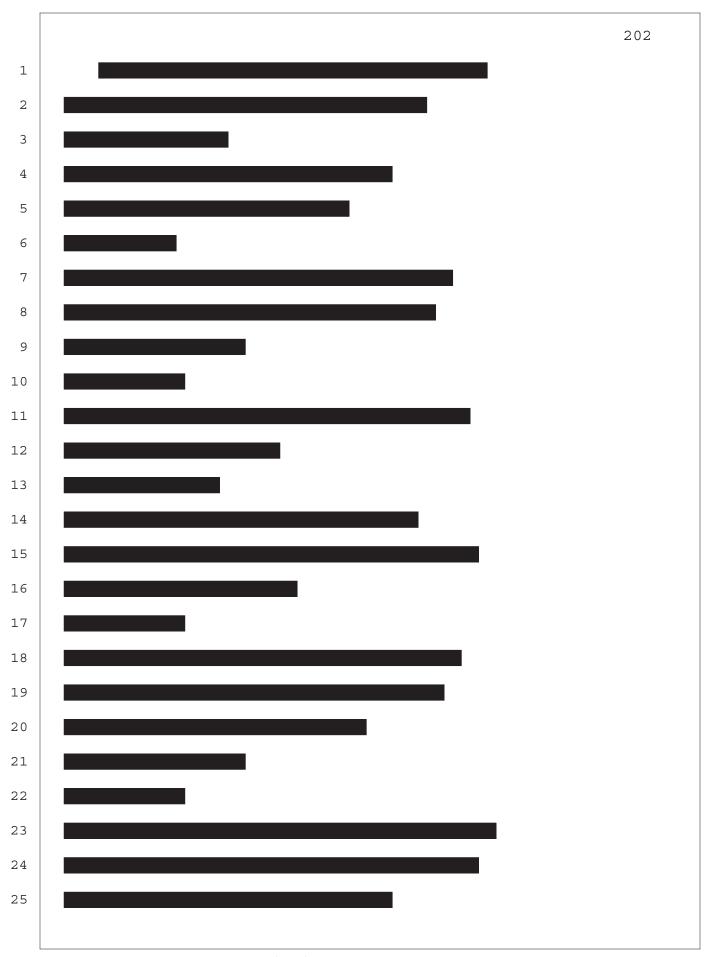




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199
                MR. BARNES: I'm going to object. With
 1
      respect to the discovery cut-off, we're not going
 2
      to the present obviously. We've indicated in our
 3
      discovery responses that we're filing a June 1,
 4
      2018 discovery cut-off. So we would object to any
      questions beyond that date generally.
 6
 7
                THE WITNESS: To answer your question,
      up until the date of June 1st of 2018, two, two
 8
      orders.
 9
10
      BY MR. GADDY:
           Q. How many -- of those suspicious orders
11
12
      that were reported, how many of those two orders
13
      were for hydrocodone combination products?
14
           Α.
                Zero.
15
                (HBC-Tsipakis Exhibit 18 was marked.)
16
      BY MR. GADDY:
                I'm going to show what I'll mark as
17
      Exhibit 18.
18
                MR. GADDY: It's HBC 1005 internally.
19
2.0
      BY MR. GADDY:
21
                And if you would start for me, please,
22
      at the beginning of the email chain on page 2.
23
           A.
                .2?
24
           Q.
               Correct. It starts about halfway down
      the page with an email from Robert McClune. Do
25
```

```
200
 1
      you see that?
           Α.
 2
                Yes.
                The subject of the email is Thrifty
 3
           Ο.
      White Notes. It says, "Team, I wanted to send a
 4
      note out regarding our trip to Thrifty White
 6
      yesterday in conjunction with the planned
      warehouse move vault and refrigeration."
 7
           Do you see that?
 8
           Α.
                Yes.
 9
10
           Ο.
                What is Thrifty White?
                Thrifty White is another regional
11
           Α.
12
      pharmacy chain.
13
           Q.
                Is it white or right?
                White, Thrifty White.
14
           Α.
15
                What was the purpose in HBC and Giant
           Q.
      Eagle employees taking a visit to Thrifty White?
16
           Let me ask you this: Are you aware
17
      independently without reviewing the email?
18
19
           Α.
                No.
20
           Q.
                I'll withdraw the question.
           So it says the team went to Thrifty White
21
22
      yesterday. Then it says in the next paragraph,
23
      "Please chime into this email string with your
      Thrifty White notes. Do not worry about
24
      duplication. Just bring them."
25
```

201 1 Do you see that? 2 Α. Yes. 3 Ο. And then if you look at the bottom of that page and flip to the next page, you just kind 4 of see a set of bullet points, and there's a heading in that about Thrifty White notes. Do you 6 see that? 7 Α. 8 Yes. And if we flip through back to the first 9 page of the document, do you see the response from 10 Joe Millward who I think you said was head of the 11 12 compliance department? 13 Α. Yes. And he writes, "Here are my notes." And 14 the title of his notes are Thrifty White Visit 15 Notes 8/19/2015. Are you with me? 16 Note number one is, "Keep engaged with the 17 DEA through all steps of the process." 18 Do you see that? 19 2.0 Α. Yes are. 21 His second note that he writes is, "It 22 is critical to have a robust suspicious order 23 monitoring program." 24 Do you see that? 25 Α. Yes.

















```
210
 1
      of '15?
 2
           Α.
                Yes.
 3
           Q.
                I'm going to show you what I will mark
      as Exhibit No. 20.
 4
                (HBC-Tsipakis Exhibit 20 was marked.)
                MR. GADDY: This is HBC 1023, which
 6
 7
      we're marking as Exhibit 20.
      BY MR. GADDY:
 8
                And if we look at the first page, do you
 9
10
      recognize this to be an email from Adam Zakin in
      March of 2016?
11
12
           Α.
                Yes.
13
                You can go ahead and turn to the back
14
      page so we can get to the earliest email in the
15
      chain.
           Do you see it says, "Hello, Joseph and
16
      George. As a follow-up to our discussions, I have
17
      attached our SOM solution proposal for your
18
      review. Once you've had a chance to review this
19
20
      internally, we would welcome an opportunity to
21
      talk through our two SOM options and answer any
22
      questions you have."
23
           Do you see that?
24
           A.
                Yes.
           Q. And it's from Gary at Buzzeo. Do you
25
```

211 1 see that? Α. 2. Yes. 3 Ο. Do you know what Buzzeo is? Yes. 4 Α. What is that? Ο. Buzzeo is the compliance arm of IQVIA. 6 7 They purchased Buzzeo years back. I'm familiar with them. 8 Do you know what the purpose of 10 Buzzeo -- what service it is that they provide? Consultant services that they provide. 11 12 Ο. And what he's indicating here I think as 13 we'll see as we go through, he wants to talk to Joe Millward and George Chunderlik regarding 14 suspicious order monitoring programs; correct? 15 Yeah. He's a salesmen trying to pitch a 16 Α. solution or a consultant or consulting engagement, 17 18 sure. If we go back to the first page and we 19 20 go two-thirds of the way down, you see an email from George Chunderlik. 21 22 Α. First page? 23 Yes, about two-thirds of the way down. 24 Are you with me, George Chunderlik on March 24, 25 2016?

212 1 Α. Um-hum. And he says, "Hi, Adam and Bob. I think 2 Q. it would be" -- and to be clear -- never mind. 3 He's writing to Bob McClune and Adam Zakin; 4 correct? Α. Yes. 6 7 Tell me who they are and what they do Ο. within HBC or Giant Eagle. 8 At the time of this email; correct? 9 10 Ο. Sure. So at the time of this email, Adam is 11 12 senior director of administration, which includes 13 the procurement team. Bob works for Adam basically on the procurement and analytics team. 14 Are they both still with the company? 15 Q. Α. 16 Yes. George says, "I think it would be 17 worthwhile to talk to these guys about their SOM 18 program. I'm curious to see their products. I'm 19 2.0 going to set something up for us and include Jason unless you have any objections." 21 22 Do you see that? 23 Α. Yes. 24 Q. If you go back up to the top of the page, you see Adam's response; correct? 25

Case: 1:17-md-02804-DAP Doc #: 1985-4 Filed: 07/24/19 213 of 313. PageID #: 255581 213 1 Α. Yes. He says, "We saw this. We're not there. 2 Q. At the end of day, the only thing it did that our 3 current system would not do was stop the orders 4 physically if there was a threshold." 6 Do you see that? 7 Α. Yes. So in March of 2016, HBC or Giant Eagle, 8 their current system would not physically stop the 9 orders that rose above the threshold; correct? 10 Α. Correct. 11 12 This outfit was selling a product that 13 would have stopped the orders that were identified as being above the threshold prior to them being 14 15 shipped to the store, correct, at least according to George and Adam? 16 I don't know what they were -- what they 17 looked at, what was presented. So I can't 18 speculate what it does or doesn't do. 19

- Q. That's what Adam is representing they did; correct? He says, "The only thing it did that our current system would not do was stop the orders physically if there was a threshold."
- A. That's what it says here and he represented here, yes.

2.0

21

22

23

24

25

































































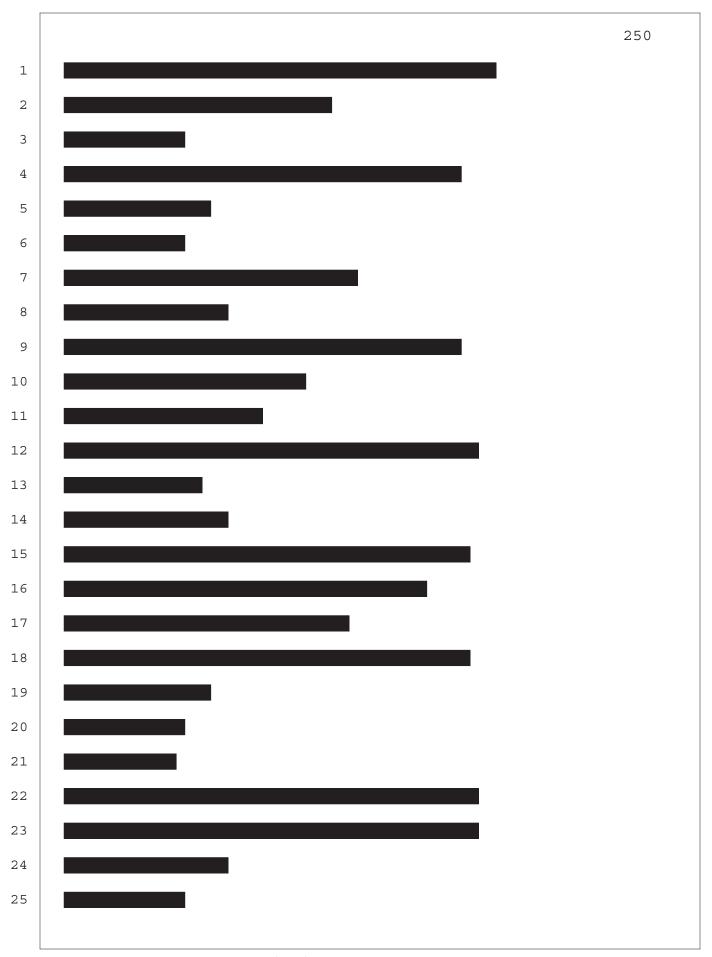


- threshold showing the total quantity shipped of 8514 with the threshold quantity being 6868.
  - A. Yes.

- Q. You said before that you thought -- and this again appears to have a chain-wide average for the threshold quantity.
  - A. Yes.
- Q. You said before that you thought using a chain-wide average could lead to false positives?
  - A. For sure, yes.
- Q. And by the same token, could using a chain-wide average also lead to false negatives?
- A. I'm not a mathematician, but I believe looking here at store 8 that you're asking on, that's one of our busiest stores in the chain, and I'm not surprised that it would have been over threshold from looking at this number.
- Q. My question is a little different, however. Not looking just at store number 8 and not looking at just at the information on this spreadsheet, would you agree that while using a chain-wide threshold can lead to false positives for some stores, could it also lead to false negatives or a sense of reassurance for some stores that may actually be using or ordering a

```
248
 1
      lot more of a hydrocodone product than it normally
      would?
 2
 3
           Α.
                It's possible.
                If we go to the next document in this
 4
           Q.
      set, 1054, this is the end-of-the-month report for
      December 2013. If you'll go to the page with the
 6
      spreadsheet information on it, we see store number
 7
      8 again; is that right?
 8
           Α.
                Yes.
 9
10
           Ο.
                I think it's about four stores down.
      Are you with me?
11
12
           Α.
                Yes.
13
           Q.
                And for store number 8 this month, we
      see a total shipped quantity of 14,663?
14
15
           Α.
                Yes.
                And a threshold quantity of 7175?
16
17
           Α.
                Yes.
                And if you do the math, correct me if
18
      you think I'm wrong, but that appears to be a
19
20
      little over six times the monthly average?
21
           Α.
                Based on this threshold, yes.
22
                Would you expect a daily or a report
23
      like this to raise questions about store number 8
24
      similar to the questions that were raised in
      January of 2014?
25
```













255 this month of any emails by anyone asking anyone 1 to look into whether store 8 had any abnormal 2 ordering patterns for the hydrocodone products? 3 I don't have any specific knowledge of 4 them or not. I have one more spreadsheet I want to 6 7 ask you about, and it actually jumps forward. It fast forwards now to May of 2014. Let me know 8 when you're with me. 9 10 Α. What number is that? I think May of 2014. Is that what you 11 Ο. 12 have? 13 Α. Is it 1059 in the corner? Yes, 1059. 14 Ο. 15 I'm tracking with you. Α. And if you'll go to the second page of 16 Ο. the spreadsheet again with me, again, you'll see 17 store number 8 about in the middle of that 18 19 spreadsheet. 2.0 And would you agree with me that the amount 21 shipped in this month of 10,879 exceeded the 22 threshold quantity, which was 5598? 23 Α. Yes. 24 And is it your understanding that even as of 2016, the threshold quantity was still being 25

256 applied as an average across the store chains? 1 Α. 2 Yes. 3 Ο. I think I'm done with that exhibit. When talking about the threshold system that 4 was put in place in 2013, I think I heard you earlier say that it was done to improve the system 6 7 of monitoring for suspicious orders. To add further layers, yes. 8 Α. Looking back, do you think back in 2013 9 10 putting the threshold system in place the way it was put in place, that it was indeed an 11 12 improvement over what HBC had at that point in 13 time? It was an improvement that there was 14 automated reports, certainly some IT help to it in 15 some regards. 16 Because prior to 2013, there were no 17 automated reports; is that right? 18 It was more a manual process, yes. 19 20 Not just more a manual process. There Q. 21 was no automated reporting coming out on a daily 22 basis; is that right? 23 As far as I could find, no. 24 Q. You may recall a little earlier today that you were shown a couple of letters by the 25







































276 1 Α. Yes. Can you just briefly summarize those for 2 Q. 3 us? MR. GADDY: Objection to form. 4 THE WITNESS: Certainly there was a lot 5 of pop-up pharmacies on the internet that the DEA 6 was cracking down on and certainly there wasn't a 7 valid patient/prescriber relationship, and the DEA 8 had ramped up regulatory efforts against those to 9 curb them or shut them down. 10 BY MR. BARNES: 11 12 Did HBC or Giant Eagle at any time ever 13 supply an internet pharmacy at any time? MR. GADDY: Objection to form. 14 15 THE WITNESS: No. BY MR. BARNES: 16 Now, with respect to the physical 17 structure of the HBC warehouse, did you have a 18 locked cage? 19 2.0 Α. Yes. 21 Ο. Was there controlled access to that 22 locked cage? 23 Α. Yes. 24 Was that locked cage inspected and approved by the DEA? 25

```
277
 1
           Α.
                Yes.
                Was admittance to the locked cage
 2
           Q.
      limited to only certain personnel?
 3
           Α.
                Yes.
 4
                Was there limited entry for the number
      of personnel?
 6
 7
           Α.
                Yes.
                What was that number, do you recall?
 8
           Q.
                Three or four individuals only.
 9
           Α.
10
                Were they using any type of digital
      inventory system with scanners and wrist bands and
11
12
      things of that nature while they were inside the
      controlled substance locked area?
13
14
           Α.
                Yes.
                Do you know the name of that system?
15
           Q.
                I believe Volcom. I think it's Volcom.
16
           A.
                Can you spell that, please?
17
           Q.
                V-O-L-C-O-M.
           Α.
18
                And is that system a form of a perpetual
19
20
      inventory system?
21
           Α.
                Yes.
22
                Is that a type of internal control at
23
      the warehouse?
24
                MR. GADDY: Objection to form.
25
                THE WITNESS: Sure, yes.
```

278 1 BY MR. BARNES: The controlled substance orders that 2 3 were picked at the warehouse, the HBC warehouse, were they doublechecked before shipping? 4 Α. Yes. Were there physical safeguards to 6 Q. prevent theft and diversion at that warehouse? 7 Α. 8 Yes. Even while picking the orders? 9 Q. 10 Α. Yes. Can you just describe a few of them? 11 Q. 12 Α. So there would be daily audits, 13 backcounts. The system would make sure that all of the inventory would tie up. 14 So if there was any product missing, 15 would it be found fairly promptly? Α. 17 Oh, yes. Was there a daily warehouse inventory 18 for controlled substances? 19 2.0 Α. Yes. 21 Were there security guards and cameras 22 throughout the facility? 23 Α. Yes, multiple. Besides the daily inventories, were 24 their yearly inventories and biannual DEA 25

279 1 inventories? Α. 2 Yes. 3 Ο. Was the warehouse overseen by the Giant Eagle audit and accounting department? 4 Α. Sure, yes. You were asked a lot of questions about 6 due diligence performed in the 2009 to 2013 time 7 period. In fact, Exhibit 12 you were shown a few 8 minutes ago and you were asked whether you could 9 identify specific investigations for line items on 10 these reports. 11 12 Do you recall those questions? 13 Α. Yes. How many transactions like that are we 14 15 talking about in any given -- any given month and year? 16 Thousands, millions, many items. 17 Α. And you can't remember every one of 18 Q. them? 19 2.0 Α. No. 21 And you didn't attempt to memorize every 22 one of them in preparation for your deposition? 23 Α. No. 24 Have you ever heard of the term CSOS ordering system? 25

280 Α. Yes. 1 Is that something that was used for the 2 Q. warehouse facilities? 3 Α. Yes. 4 When did that program start being used? Ο. Α. I believe 2015. 6 7 Does that program have the ability to Q. stop an order if it exceeds a threshold? 8 Α. Yes. 9 10 Are you familiar with the Supply Logic software program? 11 12 Α. Yes. 13 Is that another program that Giant Eagle used at these warehouses? 14 15 Yes. And what did that allow Giant Eagle or 16 the warehouses to do? 17 It would allow for us to see the ins and 18 outs of inventory and flag anything that had any 19 20 risk or things to look at out of the ordinary. Is that a form of an internal control? 21 Ο. 22 MR. GADDY: Objection to form. 23 THE WITNESS: Yes. 24 BY MR. BARNES: Was that part of the overall security 25 Q.

```
281
 1
      system that HBC considered when it was trying to
      comply and complying with the security
 2
 3
      requirement?
                MR. GADDY: Objection to form.
 4
                THE WITNESS: Yes. More further, they
      would look at patterns. They would look at pretty
 6
      holistically the patterns and any deviations.
 7
      BY MR. BARNES:
 8
                You're a pharmacist; is that correct?
           Q.
10
           Α.
                Yes.
                What kind of degrees in pharmacy do you
11
           Q.
12
      have?
13
           Α.
                Bachelor of science in pharmacy.
                And were you a practicing pharmacist in
14
      a store for a period of time?
15
           Α.
16
                Yes.
                Was that for a different chain,
17
      Albertsons?
18
           Α.
19
                Yes.
20
           Q.
                Are you familiar with dispensing
      practices and things of that nature?
21
22
           Α.
                Yes.
23
                In your direct testimony upon
24
      questioning by Mr. Gaddy, you referenced this
      integrated control system, and you referenced
25
```

282 three parts to it, at the warehouse, at corporate 1 and at the stores. Do you recall that testimony? 2 3 Α. Yes. At the stores are there internal 4 Ο. controls over controlled substances? Α. Sure, yes. 6 7 Are there physical controls over Ο. controlled substances? 8 Α. Yes. 9 10 Does that include vaults -- I'm sorry -not vaults, but safes and things of that nature? 12 Α. Locked cabinets and safes, yes. 13 Q. And who's allowed access to those locked cabinets and safes? 14 15 Only the pharmacist. Does Giant Eagle have a mechanism to 16 train pharmacists to keep tight control over 17 controlled substances? 18 Α. Yes. 19 20 And is that monitored by loss prevention and internal audit? 21 Α. Yes. 22 23 And are pharmacists and pharmacy techs 24 trained and supervised? 25 MR. GADDY: Objection to form.

283 1 THE WITNESS: Yes. BY MR. BARNES: 2 Does Giant Eagle at the store level 3 Q. impose policies and procedures on the pharmacists 4 and the pharmacy techs with respect to dispensing 6 prescriptions? Α. 7 Yes. Are you familiar with the DEA pharmacist 8 manual? 9 10 Α. Of course, yes. Is that something that's kept at every 11 Q. 12 Giant Eagle pharmacy? 13 Α. Yes. And are the pharmacists required to 14 Ο. review it and sign off on it? 15 Α. 16 Yes. Does Giant Eagle have controlled 17 substance dispensing guidelines? 18 Α. Yes. 19 20 Q. Do those guidelines include red flags, things to watch for in terms of whether a 21 22 prescription is legitimate or not? 23 Α. Yes. 24 Q. And are they required to review those and sign off that they've been trained on it and 25

284 1 understand them? Α. 2 Yes. 3 Q. And are all of Giant Eagle's pharmacists licensed pharmacists with experience? 4 MR. GADDY: Objection to form. THE WITNESS: Yes. 6 7 BY MR. BARNES: Are there other manuals containing 8 Q. policies at the store level related to controlled 9 10 substance other than the DEA pharmacist manual and the controlled substance dispensing guidelines? 11 12 Α. Yes. 13 And do those policies include controls over all controlled substances? 14 15 Yes. Do the stores interface with any 16 statewide systems to make sure that incoming 17 prescriptions are legitimate? 18 Α. Yes. 19 20 Q. In the state of Ohio, is there a name for that system? 21 22 Sure. It's the prescription drug 23 monitoring program, the OARRS program. 24 Q. And is that something that the pharmacists are trained to consult? 25

```
285
 1
           Α.
                Yes.
                Will that provide some information about
 2
      things like doctor shopping and people coming in
 3
      from out of state, things of that nature?
 4
                MR. GADDY: Objection to form.
 5
                THE WITNESS: Yes.
 6
 7
      BY MR. BARNES:
                And do Giant Eagle pharmacists use that
 8
           Q.
      system?
 9
10
           Α.
                Regularly, yes.
                Is the activity at the store level
11
           Q.
12
      reported to the DEA in terms of prescriptions
      filled?
13
14
           Α.
                Yes, yes.
15
                Is the DEA -- does the DEA from time to
      time visit the stores?
16
17
           A.
                Sure, yes.
                Do they perform surprise audits and
18
      things of that nature?
19
2.0
                MR. GADDY: Objection to form.
21
                THE WITNESS: Audits or if they're
22
      coming in for investigations or other things that
23
      they're working on, sure, yes.
      BY MR. BARNES:
2.4
25
           Q. Do of the boards of pharmacy of the
```

286 states also interface with the stores? 1 2 Α. Yes. 3 Ο. Does the Ohio Board of Pharmacy interface with the Giant Eagle stores in these two 4 counties at issue? MR. GADDY: Objection to form. 6 7 THE WITNESS: Yes. BY MR. BARNES: 8 Q. Do they perform surprise audits and 9 10 inspections? MR. GADDY: Objection to form. 11 12 THE WITNESS: Absolutely, yes. 13 BY MR. BARNES: To your knowledge, has there ever been a 14 problem raised by the DEA or the Ohio Board of 15 Pharmacy related to any of the Giant Eagle 16 pharmacies in these two jurisdictions? 17 MR. GADDY: Objection to form. 18 THE WITNESS: Not to my knowledge, no. 19 20 BY MR. BARNES: 21 Q. Are there controls over incoming orders into the stores, including orders from the other 22 23 distributors? McKesson, I guess, was the main distributor of controlled substance IIs for this 24 time period; is that correct? 25

287 1 Α. Correct. And when those came into the stores, 2 Q. 3 were there special procedures over those incoming orders? 4 Α. Yes. Were they treated differently than other 6 incoming orders? 7 8 Α. Absolutely, yes. Give us some samples of that. 9 Q. 10 So those orders would need to be checked in by a pharmacist, signed off on the pharmacist. 11 12 Right away when the couriers would drop off, it's 13 the expectation that the pharmacist would -- it would be segregated. They come in different totes 14 and they're handled differently. And any 15 discrepancies are immediately noted or called in. 16 Is the pharmacist required to 17 Q. immediately input -- update the store's controlled 18 substance inventory for incoming orders? 19 2.0 Α. Their onions? 21 Ο. Yes. 22 Α. Yes. 23 And when controlled substance 24 prescriptions are filled, is the inventory, the store inventory immediately credited for the 25

288 1 outgoing prescription? Α. Yes. 2 3 Ο. At the end of the day, is there a check of the remaining balance of controlled substances 4 at the store? Yes, and especially even more so on 6 7 CIIs. They're backcounted on every fill. What does it mean to backcount every Q. 8 fill? 9 10 The system will prompt for how many pills are left in the bottle. So if you had a 11 12 hundred pills to start and you filled 50, you 13 would expect to have 50 left in that bottle. So the backcount would be to ensure that you had 50 14 15 left in that bottle and inputting that that you do have, in fact, 50. 16 Are you familiar with the term monthly 17 narc audit? 18 Α. 19 Yes. 20 Q. What is that? 21 The requirement that all of our Α. 22 pharmacies do a full inventory of CII narcotics in 23 our stores and some other products as well, not 24 just can CIIs, but some CIIIs. Q. So you have the daily perpetual 25

289 1 inventory and the monthly narc audits? Α. Yes. 2 3 Ο. You also have the annual audits or inventories of controlled substances at every 4 store? The DEA requires an biannual inventory. 6 7 We do an annual inventory on top, yes. We do a yearly inventory instead of biannual. 8 Can you tell us what a PDL is? 9 Q. 10 Α. PDL is a pharmacy district leader. And what do they do? 11 Q. 12 Α. They supervise the stores. They're 13 basically a district manager that oversees the stores for all aspects of ensuring Pharmacy 14 Practice Act, DEA, company policy. They're the 15 oversight for the stores, direct oversight for the 16 stores. 17 Do they regularly visit the stores? 18 Q. Α. 19 Yes. 20 Q. Do they conduct audits or inquiries concerning their procedures and things of that 21 22 nature? 23 Α. They do audits. We also have an 24 internal audit that quarterly visits the stores for a myriad of things, but yes. 25

290 Is there any supervision of training of 1 pharmacists? 2 3 Α. Yes. Is that something a PDL does? 4 Q. A. A PDL would definitely make sure any training that needs to be done or computer-based 6 training is completed, and if there's any 7 remediation that's needed, that's their job to 8 make sure. 9 Do the stores work with local law 10 enforcement, police, board of pharmacy inspectors, 11 12 DEA agents? 13 A. Oh, yes, all the time. MR. GADDY: Objection to form. 14 15 BY MR. BARNES: Is that cooperative working 16 relationship? 17 MR. GADDY: Objection to form. 18 THE WITNESS: Very much so, yes. 19 20 BY MR. BARNES: In working with local law enforcement 21 Ο. 22 and DEA, have you been able to uncover people 23 attempting to pass bad scripts, things of that 24 nature? 25 Α. Yes.

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291
           Ο.
                Is there a pharmacy investigator?
 1
 2
           Α.
                Yes.
                Who is that?
 3
           Q.
                Rick Shaheen.
 4
           Α.
                If how much experience does he have?
           Q.
                He has a lot of experience. He has a
 6
      background in law enforcement, attorneys general's
 7
      office, a very -- has a lot of contacts with DEA,
 8
      boards of pharmacy. So he's been -- he's been in
 9
10
      the business a long time.
               Does he spend a lot of time in the
11
           Ο.
12
      stores?
13
                MR. GADDY: Objection to form.
                THE WITNESS: Yes.
14
15
      BY MR. BARNES:
                Does he also work individually with
16
           Ο.
      local law enforcement and DEA?
17
           Α.
18
                Yes.
                Are you familiar with the term or the
19
20
      acronym BOLO, B-O-L-O?
21
           Α.
                Yes.
22
           Q.
                What is it?
23
                Be on the lookout for. So he will send
24
      out bulletins to the pharmacists when either law
      enforcement will tell him that there's bad scripts
25
```

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292
      on the street or a prescription pad, for example,
 1
      if it's stolen or something, either if we have
 2
      information -- so Rick is involved with -- Rick
 3
      and Andrew, who work for Rick, are involved with
 4
      all of those activities and alert our stores as
      soon as they know something and we disseminate
 6
 7
      very quickly to all our stores.
 8
                And is that the type of information
      that's also in the OARRS database, or is that
 9
10
      different?
                MR. GADDY: Objection to form.
11
12
                THE WITNESS: Different.
13
      BY MR. BARNES:
                Are there daily counts of certain drugs?
14
           Ο.
15
           Α.
                Yes.
                Does that include HCP, hydrocodone, or
16
      HCP products?
17
           Α.
18
                Yes.
                Is there an electronic prescription
19
20
      system with perpetual logs at the stores?
21
           Α.
                Yes.
                Is that a form of internal control?
22
23
           A.
                Yes.
24
                Is there diversion training for pharmacy
      employees on a yearly basis?
25
```

```
293
 1
                MR. GADDY: Objection to form.
                THE WITNESS: Yes.
 2
 3
      BY MR. BARNES:
           Q. Now, you were asked a lot of questions
 4
      about so-called suspicious orders. And I didn't
      hear a lot of questioning about diversion.
 6
           Do you understand the term diversion?
 7
                MR. GADDY: Objection to the question,
 8
      form of the question.
 9
                THE WITNESS: Yes.
10
      BY MR. BARNES:
11
12
           Q. What does the term diversion mean to
13
      you?
               Diversion, theft, loss, things being
14
      routed to folks that shouldn't have access to the
15
      drugs or prescriptions.
16
           Q. If an order is suspicious, does that
17
      mean it was diverted?
18
                MR. GADDY: Objection to form.
19
20
                THE WITNESS: No, not necessarily, no.
      BY MR. BARNES:
21
22
                In fact, what has HBC's and Giant
23
      Eagle's experience been with respect to so-called
24
      suspicious orders or flagged orders? Have they
      resulted in uncovering diversion?
25
```

294 MR. GADDY: Objection to form. 1 THE WITNESS: No. 2 3 BY MR. BARNES: What happens to -- you were asked 4 Q. questions on Exhibit 15 of these dosage 5 units in Cuyahoga County. What happened to those 6 7 units? Where did they go? MR. GADDY: Objection to form. 8 THE WITNESS: Assuming those were the 9 10 units that we dispensed out of HBC, they were dispensed to patients that were pursuant --11 12 on a valid prescription. BY MR. BARNES: 13 And how about the dosage units that went 14 out to Summit County presuming that these numbers 15 16 are correct? 17 MR. GADDY: Same objection. THE WITNESS: The same. Every single 18 one of them would have been dispensed pursuant to 19 20 a prescription by a licensed practitioner for 21 those patients. 22 BY MR. BARNES: 23 In your direct questioning today, were 24 you shown at any time any evidence, any document, any piece of paper by plaintiffs' counsel 25

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295
 1
      suggesting that any single one of these
      prescriptions was anything other than a legitimate
 2
      prescription issued by a doctor who had a
 3
      legitimate license to issue it?
 4
                MR. GADDY: Objection to form.
                THE WITNESS: No.
 6
 7
      BY MR. BARNES:
                Were you shown any evidence at any time
 8
           Q.
      that any of these prescriptions caused anybody any
 9
      harm at any time in any jurisdiction?
10
                MR. GADDY: Objection to form.
11
12
                THE WITNESS: No.
13
      BY MR. BARNES:
                Did the DEA at any time inform HBC or
14
15
      Giant Eagle that it was required to keep records
      of every call, every conversation that was made
16
      with respect to following up on orders of
17
      interest?
18
                MR. GADDY: Objection to form.
19
2.0
                THE WITNESS: No.
21
      BY MR. BARNES:
                Did HBC and Giant Eagle keep those
22
23
      records and emails in other types of files?
24
           Α.
                Yes.
                Is Giant Eagle's integrated system
25
           Ο.
```

296 1 designed to maintain the integrity of the closed system of distribution from incoming at the 2 warehouse to outgoing at the stores? 3 Α. Yes. 4 MR. GADDY: Objection to form. BY MR. BARNES: 6 7 The system that was designed by Giant Ο. Eagle, did you expect it to ever produce a 8 suspicious order? 9 10 MR. GADDY: Objection to form. THE WITNESS: No. 11 12 BY MR. BARNES: 13 Q. Before you had the threshold-based system, you've already testified, I think, there 14 15 was one suspicious order? Α. 16 Yes. And after you had the threshold-based 17 system, you had one suspicious order? 18 19 Α. One more, yes. 20 Q. What does that tell you? 21 MR. GADDY: Objection to form. 22 THE WITNESS: That we had adequate 23 controls from the beginning. Adding more layers 24 of controls didn't materially change the outcome of the system we had in place. 25

















Case: 1:17-md-02804-DAP Doc #: 1985-4 Filed: 07/24/19 305 of 313. PageID #: 255673 305 Ο. You mentioned the pharmacy investigator, 1 Rick Shaheen; correct? 2 3 Α. Yes. Does Mr. Shaheen have any training or 4 Q. education in detecting or identifying suspicious orders of controlled substances that would come 6 7 from pharmacies? Having met Mr. Shaheen and spending time 8 Α. with Mr. Shaheen and looking at his very diverse 9 10 background, I feel he's absolutely qualified to do investigations to support our operation, yes. 11 12 Q. I'm not questioning his qualifications 13 as a law enforcement officer or as a pharmacy 14 investigator. What I'm asking is a little bit 15 different. I'm asking whether or not you're aware of him 16 having any training or experience or education as 17 it relates to HBC's duty under the Controlled 18 Substance Act to design and operate a system to 19 20 detect suspicious orders. 21 Α. That I do not know, no.

- We agree that HBC was under no obligation to utilize a threshold system in 2013; correct?
- 25 Α. Correct.

22

23

24

306 Ο. But HBC chose to do so; correct? 1 2 Α. As one level of control, yes. 3 Ο. And this was touched on a little bit earlier, but I think with me you indicated that 4 the original methodology was flawed and was a system that could produce false positives; 6 7 correct? Α. Certainly. When you do an average, yes, 8 it's possible, yes. 9 10 Then you also were asked after lunch whether or not that same system could produce 11 12 false negatives, and you agreed that was also a 13 possibility; right? 14 Α. Possible, yes. 15 I might get these numbers wrong, but I believe the example you gave to me when I was 16 asking questions this morning was that you had 17 some pharmacies that wrote 6000 scripts per month, 18 and you had some pharmacies that wrote 300 scripts 19 20 per month. If you mean dispense, yes, but that's 21 not just controlled substances. That's total 22 23 prescriptions. But yes. 24 Q. Sure. So just like I think the example you pointed out or maybe one of your higher volume

25







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310
 1
 2
 3
 4
                MR. BARNES: I have nothing further.
 5
 6
      Thank you.
 7
                THE VIDEOGRAPHER: 5:20 p.m. We're off
      the video record. This concludes the video
 8
 9
      deposition.
                (Whereupon, at 5:20 p.m., taking of the
10
11
      instant deposition ceased.)
12
13
14
15
16
17
18
19
20
21
22
23
24
25
```

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311
 1
      COMMONWEALTH OF PENNSYLVANIA )
      COUNTY OF ALLEGHENY
 2
                                   )
 3
                     CERTIFICATE
                I, Ann Medis, Registered Professional
 4
      Reporter, Certified Livenote Reporter and Notary
 5
      Public within and for the Commonwealth of
 6
      Pennsylvania, do hereby certify:
 7
                That JAMES TSIPAKIS, the witness whose
 8
      deposition is hereinbefore set forth, was duly
 9
10
      sworn by me and that such deposition is a true
      record of the testimony given by such witness.
11
12
                I further certify the inspection,
13
      reading and signing of said deposition were not
      waived by counsel for the respective parties and
14
      by the witness.
15
                I further certify that I am not related
16
      to any of the parties to this action by blood or
17
      marriage and that I am in no way interested in the
18
19
      outcome of this matter.
20
                IN WITNESS WHEREOF, I have hereunto set
      my hand this 18th day of December, 2018.
21
22
23
                                  Notary Public
24
25
```

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			312
1			
2		ERRATA	
3			
4	PAGE LINE	CHANGE	
5			-
6	REASON:		-
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24	REASON:		-
25			

		313	
1	ACKNOWLEDGMENT OF DEPONENT		
2			
3	I,, do hereby		
4	certify that I have read the foregoing pages, and that		
5	the same is a correct transcription of the answers		
6	given by me to the questions therein propounded, except		
7	for the corrections or changes in form or substance, if		
8	any, noted in the attached Errata Sheet.		
9			
10			
11			
12	[WITNESS NAME] DATE		
13			
14			
15	Subscribed and sworn to		
16	before me on thisday		
17	of,20, by		
18			
19	proved to me on the basis of satisfactory evidence to be the person(s) who appeared before me.		
20			
21	Signature		
22			
23			
24			
25			